

REPORT ON COMMUNITY INTERFACE MEETINGS CONDUCTED IN SIX COMMUNITIES ON THE WATERSHED PROGRAMME.

Introduction

Hope for Future Generations (HFFG) developed six community scorecards and one service provider's scorecard for lobby and advocacy on water and sanitation. The Community Score Card (CSC) is a participatory tool for assessment, planning, monitoring and evaluation of services. The main goal of a Community Score Card is to positively influence the quality, efficiency and accountability with which services are provided and utilised at different levels. The core implementation strategy to achieve the goal is using dialogue in a participatory forum that engages both service users and service providers.

Purpose of Assessment using Scorecards to:

- identify how services are being experienced by the users and providers
- report on quality of services to a District or Municipal executive committee or Assembly
- ensure informed decision making
- track if services and programs are progressing well
- involve the community and service providers in joint decision making and planning processes
- share responsibilities for monitoring the quality of services with users

Thematic Areas for the community scorecards developed in Tarkwa on the Watershed programme.

- Project Initiation and Community Involvement
- Water Access
- Sanitation and Hygiene
- Water Resources Management
- General Information about WASH Budget
- Management of WASH Facilities at the Community level

Background preparation:

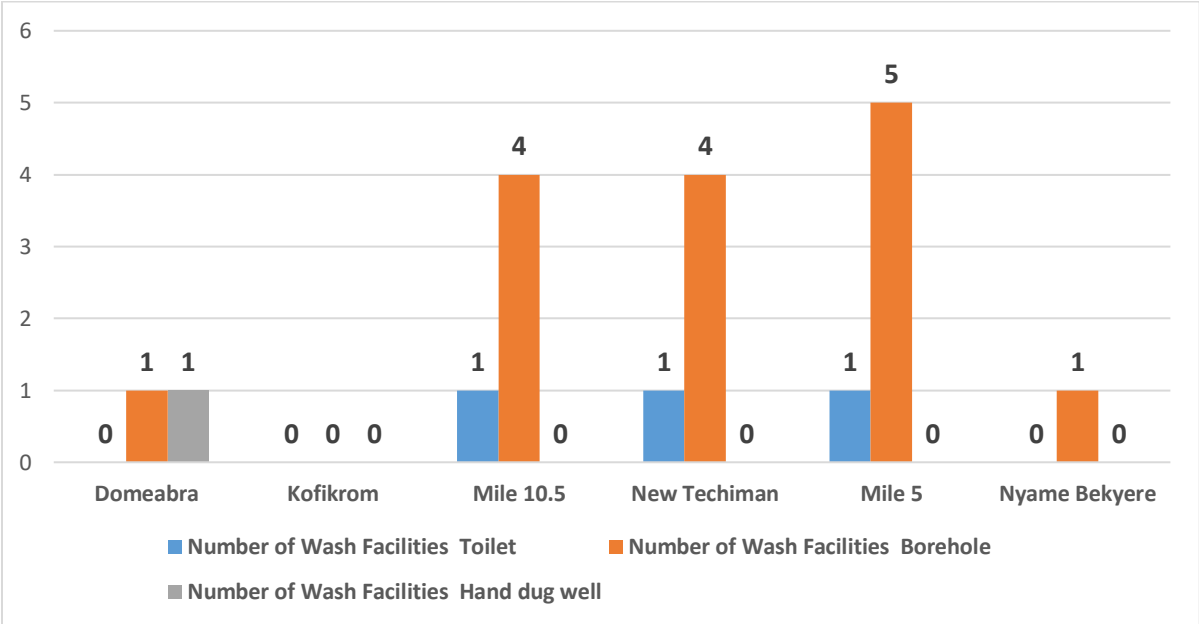
Hope for Future Generations (HFFG) under the Watershed programme developed community scorecards in six communities during the last quarter of 2018 to generate evidence for Water Access Sanitation and Hygiene (WASH) advocacy. The Municipal Assembly (provider of WASH facilities) was given the opportunity to score WASH and Integrated Water Resources Management (IWRM) issues in the six communities. During the months of February and March 2019, HFFG mobilized six communities (Domeabra, Nyame Bekyere, Nsuaem Mile 5, New Techiman, Mile 10.5 and Kofikrom) and key Water and Sanitation stakeholders as well as Community Development Officers and the Planning officer for community interface meetings.

During the community interface meetings, the citizens interact with key Municipal WASH stakeholders to agree on the various scores assigned to each of the five thematic areas and also agreed on the way forward.

Final analysis of the scorecard after the community interface meetings.

Overall, each community had received or benefited from the Municipal Assembly’s WASH programme. The six communities have nineteen (19) WASH facilities (borehole, hand-dug well, toilet) in all, this means that there exist at least one functional WASH facility in each of the community but community level maintenance of the facilities remain a huge challenge for all the communities.

1.0 Number of WASH Facilities per community



The table below describes the various scores per thematic area for each of the communities, the total estimated population of the six communities totaled 4,458 with just nineteen (19) WASH facilities (Boreholes, Toilet Facility and Hand Dug well) with some of these facilities non-functional. Due to the population size, the pressure on these limited functional facilities cause them to breakdown easily.

Summary of Community scores for the six communities after the interface meeting

(Very Bad - 0, Bad - 1, Somehow - 2, Good - 3, Very Good - 4) (Yes = 4, No = 0)

Name of Community	Estimated no. of Population	Project initiation score	Water Access score	Sanitation & Hygiene score	IWRM score	Info on WASH Budget score	Management of facilitiesm at community score	Overall Community score
Kofikrom	380	30%	40%	14%	49%	16%	0.00	21%
Domeabra	978	31%	42%	3%	65%	12%	50%	29.57%
Nsuaem Mile 5	1500	42%	55%	10%	10%	24%	0%	22%
Mile 10.5	700	37%	58%	54%	61%	16%	26%	50.55%
New Techiman	600	34%	60%	16%	7%	16%	43%	35.6%
Nyame Bekyere	300	39%	64%	16%	49%	16%	1%	27%

WASH provider's score of the various indicators

(Very Bad - 0, Bad - 1, Somehow - 2, Good - 3, Very Good - 4) (Yes = 4, No = 0)

Name of WASH Provider	Estimated Population	Project initiation score	Water Access score	Sanitation & Hygiene score	IWRM score	Info on WASH Budget score	Management of facilities score	Overall Community score
Tarkwa Nsuaem Municipal Assembly		60%	53%	6%	25%	36%	19%	

Community specific issues after the interface meeting.

Nyame Bekyere: Is a small community with poor road network and Poor WASH activities, - there exist only one partially functional WASH facility but maintenance is a challenge. The community score access to water 64% but with poor maintenance attitude which may lead to total breakdown of the facility. There is no household toilet in the community. Majority of community members use communal toilets (pit latrine) and others practice open defecation. The community has no trained WATSAN committee. The community's sanitation score was 16%.

The table below is a summary of community scores for Nyame Bekyere

Estimated Population	Project initiation score	Water Access score	Sanitation & Hygiene score	IWRM score	Info on WASH Budget score	Management of facilities score	Overall Community score
300	39%	64%	16%	49%	16%	1%	27%

Advocacy issue for Nyame Bekyere: Municipal Assembly should work towards improving WASH facilities in the community, train WATSAN committee members and strengthen community ownership and maintenance.

Kofikrom:

Kofikrom is a small community with Poor WASH activities. The community rely solely on ground water. One toilet was constructed through community self-initiative. The community has no trained WATSAN committee. During the dry season, access to water becomes a huge problem in the community. The overall community score of WASH was 21%. No household toilets. Majority use communal toilets/pit latrine and others practice open defecation

The table below is a summary of Community scores for Kofikrom

Estimated Population	Project initiation score	Water Access score	Sanitation & Hygiene score	IWRM score	Info on WASH Budget score	Management of facilities score	Overall Community score
380	30%	40%	14%	49%	16%	0%	21%

Advocacy issues: Kofikrom needs a borehole urgently, Assembly should train WATSAN committee members and strengthen community ownership and maintenance.

Domeabra: the community has functional WATSAN committee and functional WASH facilities but maintenance is a challenge. The community runs shift in fetching water. Few households have toilets. Majority use communal toilets and others practice open defecation. The community scored access to water 42%. *Yet the people of Domeabra currently runs shift in fetching water but the community choose school over water when they had the opportunity.*

The table below is a summary community scores for Domeabra

Estimated Population	Project initiation score	Water Access score	Sanitation & Hygiene score	IWRM score	Info on WASH Budget score	Management of facilities score	Overall Community score
978	31%	42%	3%	65%	12%	50%	29.54%

Advocacy issues: strengthen community ownership and maintenance.

New Techiman: The overall community score for all the indicators was 35.6%. The community has three boreholes, one hand dug well and one public toilet but only one borehole is functional. The toilet is in good condition but some people still practice open defecation.

The table below is a summary community scores for New Techiman

Estimated Population	Project initiation score	Water Access score	Sanitation & Hygiene score	IWRM score	Info on WASH Budget score	Management of facilities score	Overall Community score
600	34%	60%	16%	7%	16%	43%	35.6%

Nsuaem Mile 5: the community has good water facilities and abandoned toilet from the HIPC initiative. The community scored access to water 55%. The community mentioned easy access to water facilities but the water taste bad/not good. The overall community score for water and sanitation after the interface meeting was 22%. Open defecation was identified as a common

practice in the community, though few households have toilet facilities. The community scored themselves 0% with respect to management of WASH facilities (water, toilet and refuse disposal).

Summary of Community scores for Mile. 5

Estimated Population	Project initiation score	Water Access score	Sanitation & Hygiene score	IWRM score	Info on WASH Budget score	Management of facilities score	Overall Community score
1500	42%	55%	10%	10%	24%	0%	22%

Advocacy issue: Municipal Assembly should train WATSAN committee members and strengthen community ownership and maintenance.

Mile 10.5:

Mile 10.5 is a community with good Wash facilities. The community scored access to water 58%, though the community has only one functional borehole. The community has good toilet facility but management of the facility needs to be improved. The overall community score is 50.55%

Summary of Community scores for Mile 10.5

Estimated Population	Project initiation score	Water Access score	Sanitation & Hygiene score	IWRM score	Info on WASH Budget score	Management of facilities score	Overall Community score
700	37%	58%	54%	61%	16%	26%	50.55%

Advocacy issue: strengthen community ownership and maintenance.

Key Outcome:

- Representatives from Tarkwa Municipal Assembly participated and answered all issues raised by the communities.
- Communities with no WATSAN committee or non-functional committees were encourage to revive or elect people to be trained by the Tarkwa Assembly the committees or nominate people to be trained by the Assembly
- The communities were satisfied with WASH issues in their respective communities and accepted responsibilities to own and manage facilities in their communities

Challenges

- There is no community representative from Nsuaem Mile 5 community on the Nsuaem small water board. The WASH facilities in the Mile 5 community are managed from Nsuaem.
- The people of Domeabra currently runs shift in fetching water but the community choose school over water when the Municipal Assembly had the opportunity.

CONCLUSION

With the support of Municipal stakeholders, community advocates, chiefs and elders of the six communities, the community scorecards developed were validated successfully. Municipal WASH engineer and the community development Officer among other key stakeholders were present to respond to all the issues raised by the communities. Through the interactions with Municipal stakeholders, scores assigned by some of the communities during the development of community score cards changed. At Domeabra the chief and elders were given the opportunity to select between bore hole and school but majority selected school in place of bore-hole.

Finally, the community elders in Nsuaem Mile 5, New Techiman, Nyame Bekyere were tasked to nominate 7 members comprising of four (4) males and three (3) females to be trained as WATSAN committee members by the Assembly. These communities failed to comply with initial directives by the Assembly to nominate volunteers to be train as WATSAN members.

Key issues raised will then be used for lobby and advocacy on WASH and IWRM

Appendix

Community scorecards for six communities after the interface meetings

Community Scorecard for Kofikrom after the interface meeting

(Very Bad - 0, Bad - 1, Somehow - 2, Good - 3, Very Good - 4) (Yes = 4, No = 0)

	Community Name	<i>Kofikrom</i>	
	Municipal/District	<i>Tarkwa Nsuaem</i>	
	Longitude and Latitude	<i>Long:</i>	<i>Lat:</i>
	Overall Score for the Community	21 %	49.8/230 *100
	<i>Sub - Component</i>		
1.0	Community Profile		
	Population	About 380	
	Occupation	Cocoa and Rubber farmers	
	Number of WASH facilities:	Hand dug well not functioning	

	General Status of WASH facilities	Poor	
	Who provided the WASH Facilities in this community		Municipal Assembly
2.0	Project Initiation and Community Involvement	0.30	Issues (Reasons)
1.	Did you get the opportunity to participate in initial WASH project implementation meeting	4	The community requested for the project
2.	Was community leadership involved in the process?	4	All key opinion leaders were involved
3.	Were you part of the discussions in selecting project site/location?	2.6	Some people were part of the discussion
4.	Are you aware of the contract sum of any of the WASH facilities?	0	No information was provided on contract sum
5.	Does Municipal assembly provide information about contract sum of WASH project?	0	They have no idea
6.	Is the design of WASH facilities disability friendly?	3	Yes
7.	Did you get the opportunity to suggest the design or specification?	0	The design was brought to us
8.	Did you have the opportunity to understand the Terms of Reference	0	No
9.	Did you get information about the duration of the project?	0	They had no information on the contract sum
3.0	Water Access (How will you score the following with respect to your community)	0.4	
10.	Water Quality (<i>Colour, Taste, etc.</i>) <i>ground water</i>	3	They rely on the spring water and the taste is not bad
11.	Access to the Facility	4	The hand dug well had easy access. Now they had to cross road to fetch from the spring.
12.	Design of the Facility (<i>Disability friendly</i>)	0.6	It is disability friendly
13.	Distance to the Facility	2.3	
14.	Population of the community per ratio to facility	1.3	
15.	Regularity of Water flow (<i>Daily, Weekly, Monthly</i>)	4	The spring flows every day/week/month
16.	Willingness to pay for Water (<i>free will and not by force</i>)	-	It is a spring
4.0	Sanitation and Hygiene (How will you score the following with respect to your community)	0.11	
4.1	Sanitation	0.11	

17	Disposal of Refuse at designated areas for Solid waste	2	Some people still dump refuse behind their houses
18.	Disposal of Refuse at designated areas for Liquid waste	0	Most people don't dump refuse at the designated place
19	Waste separation at household level (Solid Waste, liquid)	0	Not done
20	Disposal of both solid and liquid waste	0	Very bad
21	Availability of Household latrines	0	The community has one toilet for both men and women but not in good condition (communal toilet)
22	Availability of public toilet facilities	1.3	
23	Affordability of Public toilet Facilities	-	
4.2	Hygiene	0.19	
24	Washing hands with soap after visiting toilets	1.3	Majority don't wash their hands after visiting toilet
25	Washing of hands with soap and water at household level before eating	1.3	Bad
26	Washing hands with soap and water after returning from farms	0	We don't wash hands when we return from farm
27	How clean is the surroundings of WASH facilities (water point and toilet facilities)	1.3	
5.0	Water Resources Management	0.49	
28	Farming with chemicals along river bodies	0	We are surrounded by rivers and we farm with chemicals
29.	Cutting of trees along river bodies	3.6	We barely cut trees around rivers.
30.	Does the community have a way of maintaining resources	2.6	The youth group don't know of any law
31.	Refuse disposal around rivers	3.6	We don't dispose refuse into rivers
6.0	General Information about WASH budget	0.16	
32	Did the community support in putting up the WASH facility	4	The community provided land
33	Do you have information about WASH Financing	0	No idea
34.	How involved are communities in determining WASH budget	0	No idea
35	Access of WASH budget by communities (through the Assembly man/woman)	0	No idea
36.	Availability of information for WASH budget	0	Information not available to communities

7.0	Management of WASH facilities at Community level		
A	Management of WASH facilities	0	
37.	Are the Water and Sanitation committee members in this community trained to manage WASH issues?	0	There is no WATSAN committee
38	Was the community involved in the selection of WASTSAN committee members?	0	
39	Are you satisfied with the management of WASH facilities in this community?	0	
40	How will you score the mechanism put in place to collect revenue from WASH facilities?	0	
41	Are you satisfied with the management of the revenue generated?	0	
42	Number of Boreholes/pipes accounted for	0	
43.	Repairing of Boreholes/pipes at the community level	0	
44	How is WATSAN Committee relationship with the Assembly	0	
45	How will you assess the commitment of the WATSANs committee?	0	
46	Is the WATSAN committee accountable to the Assembly	0	
47	How effective is paid resources used by WATSAN committees in maintaining and sustaining of WASH facilities	0	
48	Do you think there is transparency and accountability in management of funds generated from WASH facilities?	0	

Community Scorecard for Domeabra after the interface meeting

(Very Bad - 0, Bad - 1, Somehow - 2, Good - 3, Very Good - 4) (Yes = 4, No = 0)

	Community Name	Domeabra	
	Municipal/District	Tarkwa Nsuaem	
	Longitude and Latitude	Long:	Lat:
	Overall Score for the Community	29.57%	69.5/235*100
	<i>Sub - Component</i>		
1.0	Community Profile		
	Population :	978	

	Occupation	Cocoa and Rubber Farmers	
	Number of WASH facilities:	Toilet =0	Borehole=1 Hand dug well=1
	General Status of WASH facilities	Good	
	Who provided the WASH Facilities in this community	Municipal Assembly	
2.0	Project Initiation and Community Involvement	Score 0.31	Issues (Reasons)
1.	Did you get the opportunity to participate in initial WASH project implementation meeting	3	the community was involved
2.	Was community leadership involved in the process?	4	key selected leaders were involved
3.	Were you part of the discussions in selecting project site/location?	2	We were part of the discussion
4.	Are you aware of the contract sum of any of the WASH facilities?	0	No information was provided on contract sum
5.	Does Municipal assembly provide information about contract sum of WASH project?	0	Don't know
6.	Is the design of WASH facilities disability friendly?	2	It is not disability friendly
7.	Did you get the opportunity to suggest the design or specification?	0	No opportunity given to them to select the design
8.	Did you have the opportunity to understand the Terms of Reference	3	The project was brought to us but the community manages it
9.	Did you get information about the duration of the project?	0	No information given on the duration.
3.0	Water Access (How will you score the following with respect to your community)	0.42	
10.	Water Quality (<i>Colour, Taste, etc.</i>)	3	Only the hand dug well has a good taste.

11.	Access to the Facility	4	Everyone can easily access the facility
12.	Design of the Facility (<i>Disability friendly</i>)	2	It is okay
13.	Distance to the Facility	4	Both hand dug well and borehole are located within the community
14.	Population of the community per ratio to facility	0	The facilities are not enough for them at all. They even fetch water in terns
15.	Regularity of Water flow (<i>Daily, Weekly, Monthly</i>)	0	The water does not flow everyday
16.	Willingness to pay for Water (<i>free will and not by force</i>)	2	some will pay but others will not pay
4.0	Sanitation and Hygiene (How will you score the following with respect to your community)	0.03	
4.1	Sanitation	0.016	
17	Disposal of Refuse at designated areas for Solid waste	0	Although the community has a designated place for the dumping, the women send kids who dump on the way
18.	Disposal of Refuse at designated areas for Liquid waste	0.5	Only few do
19	Waste separation at household level (Solid Waste, liquid)	0	Not done
20	Disposal of both solid and liquid waste	0	Very bad
21	Availability of Household latrines	0	
22	Availability of public toilet facilities	0	The community has one public toilet, not functional
23	Affordability of Public toilet Facilities <i>not applicable</i>	-	It is communal toilet-free
4.2	Hygiene	0.05	
24	Washing hands with soap after visiting toilets	0.5	Only few
25	Washing of hands with soap and water at household level before eating	0	

26	Washing hands with soap and water after returning from farms	0	We don't wash hands when we return from farm
27	How clean is the surroundings of WASH facilities (water point and toilet facilities)	0.5	The surroundings are not okay.
5.0	Water Resources Management	0.63	
28	Farming with chemicals along river bodies	3	We are surrounded by rivers and some farm with chemicals
29.	Cutting of trees along river bodies	3.5	some cut trees around rivers
30.	Does the community have a way of maintaining resources	0	No
31.	Refuse disposal around rivers	2.5	We dispose refuse into rivers and even behind our house
6.0	General Information about WASH budget	0.12	
32	Did the community support in putting up the WASH facility	3	The community provided land
33	Do you have information about WASH Financing	0	No idea
34.	How involved are communities in determining WASH budget	0	No idea
35	Access of WASH budget by communities (through the Assembly man/woman)	0	No idea
36.	Availability of information for WASH budget	0	Information not available to communities
7.0	Management of WASH facilities at Community level	0.3	
A	Management of WASH facilities		
37.	Are the Water and Sanitation committee members in this community trained to manage WASH issues?	3.5	The WATSAN committee is functional
38	Was the community involved in the selection of WASTSAN committee members?	4	Yes
39	Are you satisfied with the management of WASH facilities in this community?	2.5	The community is not very satisfied

40	How will you score the mechanism put in place to collect revenue from WASH facilities?	3	it is good
41	Are you satisfied with the management of the revenue generated?	1	Most people do not pay the monthly levy of icedis
42	Number of Boreholes/pipes accounted for	4	Households are levied one cedis monthly
43.	Repairing of Boreholes/pipes at the community level	3	They do maintenance but it is difficult to get the parts
44	How is WATSAN Committee relationship with the Assembly	1	
45	How will you assess the commitment of the WATSANs committee?	2	
46	Is the WATSAN committee accountable to the Assembly	2.5	
47	How effective is paid resources used by WATSAN committees in maintaining and sustaining of WASH facilities	2	
48	Do you think there is transparency and accountability in management of funds generated from WASH facilities?	1.5	

.....*Thank you*.....

Community Scorecard for Nsuaem Mile 5 after the interface meeting

(Very Bad - 0, Bad - 1, Somehow - 2, Good - 3, Very Good - 4) (Yes = 4, No = 0)

	Community Name	<i>Nsuaem Mile 5</i>	
	Municipal/District	<i>Tarkwa Nsuaem</i>	
	Longitude and Latitude	<i>Long...</i>	<i>Lat:</i>
	Overall Score for the Community	22%	$52.1/235 * 100$
	<i>Sub - Component</i>		
1.0	Community Profile		
	Population	1,500	
	Occupation	Cocoa and Rubber Farmers	

	Number of WASH facilities: pipes Toilet	5- stand 1-Public	Functional = 4, Non-functional
	General Status of WASH facilities	Good	All the 5-stand pipes are functional The toilet facility is not functional
	Who provided the WASH Facilities in this community		Municipal Assembly (GWC)
2.0	Project Initiation and Community Involvement	0.42	Issues (Reasons)
1.	Did you get the opportunity to participate in initial WASH project implementation meeting	4	There was a community meeting where the then MCE met the community
2.	Was community leadership involved in the process?	4	All Key community leaders were involved
3	Where you part of the discussions in selecting project site/location?	4	We were part of the discussion
4.	Are you aware of the contract sum of any of the WASH facilities?	2	Majority do not know but the community secretary mentioned the figure
5.	Does Municipal assembly provide information about contract sum of WASH project?	2	sometimes
6	Is the design of WASH facilities disability friendly?	1	It is not disability friendly
7.	Did you get the opportunity to suggest the design or specification?	0	The design was brought to us
8	Did you have the opportunity to understand the Terms of Reference	0	
9.	Did you get information about the duration of the project?	2	Male adult scored 4, women scored and youth scored 0.
3.0	Water Access (How will you score the following with respect to your community)	0.55	
10.	Water Quality (<i>Colour, Taste, etc.</i>)	2	Brownish colour and bad taste
11.	Access to the Facility	2.5	
12.	Design of the Facility (<i>Disability friendly</i>)	2	It is not disability friendly
13.	Distance to the Facility	4	Both toilet and boreholes are located within the community
14.	Population of the community per ratio to facility	4	The facilities are more than the population
15.	Regularity of Water flow (<i>Daily, Weekly, Monthly</i>)	4	The water flows every day/week/month
16.	Willingness to pay for Water (<i>free will and not by force</i>)	1	the taste of the water is bad
4.0	Sanitation and Hygiene (How will you score the following with respect to your community)	0.10	

4.1	Sanitation	0.05	
17	Disposal of Refuse at designated areas for Solid waste	0	No designated place for dumping refuse. They dump behind their houses
18.	Disposal of Refuse at designated areas for Liquid waste	0	No designated place for dumping toilets.
19	Waste separation at household level (Solid Waste, liquid)	0	Not done
20	Disposal of both solid and liquid waste	0	Very bad
21	Availability of Household latrines	0.3	Few people have toilet at home
22	Availability of public toilet facilities	0	The community has one public toilet which is not functional
23	Affordability of Public toilet Facilities	1.3	It is free, but currently not available
4.2	Hygiene	0.2	
24	Washing hands with soap after visiting toilets	1	few people wash hands with soap after visiting toilet
25	Washing of hands with soap and water at household level before eating	1	only few wash with soap before eating
26	Washing hands with soap and water after returning from farms	0	We don't wash hands when we return from farm
27	How clean is the surroundings of WASH facilities (water point and toilet facilities)	2	The surroundings are okay for the stand pipes but very bad for the toilet.
5.0	Water Resources Management	0.1	
28	Farming with chemicals along river bodies	0	We are surrounded by rivers and we farm with chemicals
29.	Cutting of trees along river bodies	0	we cut trees around rivers
30.	Does the community have a way of maintaining resources	1	No
31.	Refuse disposal around rivers	1	We dispose refuse into rivers and even behind our house
6.0	General Information about WASH budget	0.24	
32	Did the community support in putting up the WASH facility	4	The community provided land
33	Do you have information about WASH Financing	2	the community secretary mentioned the cost of their WASH facility
34.	How involved are communities in determining WASH budget	0	No idea
35	Access of WASH budget by communities (through the Assembly man/woman)	0	No idea
36.	Availability of information for WASH budget	0	Information not available to us
7.0	Management of WASH facilities at Community level	0.00	
A	Management of WASH facilities		

37.	Are the Water and Sanitation committee members in this community trained to manage WASH issues?	o	WATSAN committee has collapse
38	Was the community involved in the selection of WASTSAN committee members?	o	No
39	Are you satisfied with the management of WASH facilities in this community?	o	The community is not satisfied
40	How will you score the mechanism put in place to collect revenue from WASH facilities?	o	There are mechanisms put in place to collect levies
41	Are you satisfied with the management of the revenue generated?	o	They collected money for the toilet but could not dislodge it
42	Number of Boreholes/pipes accounted for	o	
43.	Repairing of Boreholes/pipes at the community level	o	We pay before fetching
44	How is WATSAN Committee relationship with the Assembly	o	Good relationship with Assembly
45	How will you assess the commitment of the WATSANs committee?	o	
46	Is the WATSAN committee accountable to the Assembly	N/A	
47	How effective is paid resources used by WATSAN committees in maintaining and sustaining of WASH facilities	o	They collected money for toilet but didn't do the work
48	Do you think there is transparency and accountability in management of funds generated from WASH facilities?	o	

.....*Thank you*.....

Community Scorecard for Mile 10.5 after the interface meeting

(Very Bad - 0, Bad - 1, Somehow - 2, Good - 3, Very Good - 4) (Yes = 4, No = 0)

	Community Name	<i>Mile 10.5</i>	
	Municipal/District	<i>Tarkwa Nsuaem</i>	
	Longitude and Latitude	<i>Long:...</i>	<i>Lat:</i>
	Overall Score for the Community	<i>50.55%</i>	<i>118.8/235 *100</i>
	<i>Sub - Component</i>		
1.0	Community Profile		
	Population	About 700	
	Occupation	Cocoa	Farmers

	Number of WASH facilities:	4- Boreholes, 1-Public Toilet	Functional=2, non-functional= 2 functional
	General Status of WASH facilities	Good	Two boreholes are functional - one for the community and one for the clinic. Two boreholes non-boreholes. The toilet facility is okay
	Who provided the WASH Facilities in this community		Municipal Assembly AngloGold mining company
2.0	Project Initiation and Community Involvement	0.37	Issues (Reasons)
1.	Did you get the opportunity to participate in initial WASH project implementation meeting	3.6	Some community members were part of the project initiation
2.	Was community leadership involved in the process?	4	Key community leaders were involved
3.	Where you part of the discussions in selecting project site/location?	4	The community had the opportunity to select the site
4.	Are you aware of the contract sum of any of the WASH facilities?	0	No information provided on contract sum
5.	Does Municipal assembly provide information about contract sum of WASH project?	0	Don't know
6.	Is the design of WASH facilities disability friendly?	0	It is not disability friendly
7.	Did you get the opportunity to suggest the design or specification?	0	The design was brought to us
8.	Did you have the opportunity to understand the Terms of Reference	3.6	There was a meeting to explain the terms to them
9.	Did you get information about the duration of the project?	1.3	Male adult scored 4, women scored 0 and youth scored 0.
3.0	Water Access (How will you score the following with respect to your community)	0.58	
10.	Water Quality (<i>Colour, Taste, etc.</i>)	1	The colour and the taste are all not good – high mercury content
11.	Access to the Facility	4	It is easy to access by everybody
12.	Design of the Facility (<i>Disability friendly</i>)	N/A	It is disability friendly
13.	Distance to the Facility	3.3	Both toilet and boreholes are located within the community

14.	Population of the community per ratio to facility	3	The community has 4-boreholes but only two are functioning now making it insufficient
15.	Regularity of Water flow (<i>Daily, Weekly, Monthly</i>)	4	The water flows every day/ week/ month
16.	Willingness to pay for Water (<i>free will and not by force</i>)	3	Some will pay and others will not.
4.0	Sanitation and Hygiene (How will you score the following with respect to your community)	0.54	
4.1	Sanitation	0.49	
17	Disposal of Refuse at designated areas for Solid waste	2	Some dump behind their houses
18.	Disposal of Refuse at designated areas for Liquid waste	2	Children toilet are added to solid waste
19	Waste separation at household level (Solid Waste, liquid)	2	Majority don't separate waste at home
20	Disposal of both solid and liquid waste	2	bad
21	Availability of Household latrines	1.3	Few people have toilet at home
22	Availability of public toilet facilities	4	one public toilet
23	Affordability of Public toilet Facilities	4	It is free
4.2	Hygiene	0.64	
24	Washing hands with soap after visiting toilets	4	
25	Washing of hands with soap and water at household level before eating	4	
26	Washing hands with soap and water after returning from farms	1.6	We don't wash hands when we return from farm
27	How clean is the surroundings of WASH facilities (water point and toilet facilities)	3.3	The surroundings are okay for the boreholes and poor for the toilet
5.0	Water Resources Management	0.61	
28	Farming with chemicals along river bodies	3.6	The farm are not near river bodies
29.	Cutting of trees along river bodies	2	Some cut trees around rivers for building purposes
30.	Does the community have a way of maintaining resources	4	
31.	Refuse disposal around rivers	2.6	Our refuse dump is near a river
6.0	General Information about WASH budget	0.16	
32	Did the community support in putting up the WASH facility	4	The community provided land
33	Do you have information about WASH Financing	0	No idea

34.	How involved are communities in determining WASH budget	0	No idea
35	Access of WASH budget by communities (through the Assembly man/woman)	0	No idea
36.	Availability of information for WASH budget	0	Information not available to communities
7.0	Management of WASH facilities at Community level	0.26	
A	Management of WASH facilities		
37.	Are the Water and Sanitation committee members in this community trained to manage WASH issues?	4	The WATSAN committee members were trained
38	Was the community involved in the selection of WASTSAN committee members?	4	There was a community meeting to that effect
39	Are you satisfied with the management of WASH facilities in this community?	3.3	The community is satisfied
40	How will you score the mechanism put in place to collect revenue from WASH facilities?	4	There are mechanisms put in place to collect levies
41	Are you satisfied with the management of the revenue generated?	2.6	Men scored 4, women scored 4, and Youth group scored 0.
42	Number of Boreholes accounted for	2.3	One borehole for the community is being accounted for. The other functioning one at the clinic is not accounted for
43.	Repairing of Boreholes at the community level	3.3	They do minor maintenance
44	How is WATSAN Committee relationship with the Assembly	3.6	There is a good relationship with the Assembly
45	How will you assess the commitment of the WATSANs committee?	3.6	The committee members are not paid
46	Is the WATSAN committee accountable to the Assembly	3.3	They are accountable
47	How effective is paid resources used by WATSAN committees in maintaining and sustaining of WASH facilities	2.6	
48	Do you think there is transparency and accountability in management of funds generated from WASH facilities?	4	

.....*Thank you*.....

Community Scorecard for Nyame Bekyere

(Very Bad - 0, Bad - 1, Somehow - 2, Good - 3, Very Good - 4) (Yes = 4, No = 0)

	Community Name	Nyame Bekyere	
	Municipal/District	Tarkwa Nsuaem	
	Longitude and Latitude	Long:	Lat:
	Overall Score for the Community	27%	63.8/235 *100
	<i>Sub - Component</i>		
1.0	Community Profile		
	Population	About	300
	Occupation	Cocoa	and Vegetable farmers
	Number of WASH facilities:	1- borehole	Partially Functional = 1,
	General Status of WASH facilities	Satisfactory	Solar pump partially functional
	Who provided the WASH Facilities in this community		Municipal Assembly
2.0	Project Initiation and Community Involvement	Score	Issues (Reasons)
		0.39	
1.	Did you get the opportunity to participate in initial WASH project implementation meeting	4	The community requested for the project
2.	Was community leadership involved in the process?	4	Yes
3.	Were you part of the discussions in selecting project site/location?	3	Some people were part of the discussion
4.	Are you aware of the contract sum of any of the WASH facilities?	0	No information was provided on contract sum
5.	Does Municipal assembly provide information about contract sum of WASH project?	2.6	Youth scored 0, but both male and female adult scored 4 each
6.	Is the design of WASH facilities disability friendly?	4	Yes
7.	Did you get the opportunity to suggest the design or specification?	0	The design was brought to us
8.	Did you have the opportunity to understand the Terms of Reference	0	No
9.	Did you get information about the duration of the project?	0	Male adult scored 4, women scored 0 and youth scored 0.
3.0	Water Access (How will you score the following with respect to your community)	0.64	
10.	Water Quality (<i>Colour, Taste, etc.</i>)	4	Very good

11.	Access to the Facility	4	Very easy to access
12.	Design of the Facility (<i>Disability friendly</i>)	4	It is disability friendly
13.	Distance to the Facility	3.3	Close to everybody
14.	Population of the community per ratio to facility	3.3	The partial functionality of the facility is affecting the ratio
15.	Regularity of Water flow (<i>Daily, Weekly, Monthly</i>)	4	The water flows every
16.	Willingness to pay for Water (<i>free will and not by force</i>)	0	Majority will not pay
4.0	Sanitation and Hygiene (How will you score the following with respect to your community)	0.16	
4.1	Sanitation	0.07	
17	Disposal of Refuse at designated areas for Solid waste	2	Some people still dump refuse behind their houses
18.	Disposal of Refuse at designated areas for Liquid waste	0.6	A lot of people do open defecation
19	Waste separation at household level (Solid Waste, liquid)	0	Not done
20	Disposal of both solid and liquid waste	0	Very bad
21	Availability of Household latrines	0	The community has one toilet but not in good condition
22	Availability of public toilet facilities	0	
23	Affordability of Public toilet Facilities	0	
4.2	Hygiene	0.31	
24	Washing hands with soap after visiting toilets	2.3	Majority don't wash their hands after visiting toilet
25	Washing of hands with soap and water at household level before eating	0.6	bad
26	Washing hands with soap and water after returning from farms	0	We don't wash hands when we return from farm
27	How clean is the surroundings of WASH facilities (water point and toilet facilities)	3.3	The area is very clean
5.0	Water Resources Management	0.49	
28	Farming with chemicals along river bodies	0	We are surrounded by rivers and we farm with chemicals

29.	Cutting of trees along river bodies	3.6	We barely cut trees around rivers.
30.	Does the community have a way of maintaining resources	2.6	The youth group don't know of any law
31.	Refuse disposal around rivers	3.6	We don't dispose refuse into rivers
6.0	General Information about WASH budget	0.16	
32	Did the community support in putting up the WASH facility	4	The community provided land
33	Do you have information about WASH Financing	0	No idea
34.	How involved are communities in determining WASH budget	0	No idea
35	Access of WASH budget by communities (through the Assembly man/woman)	0	No idea
36.	Availability of information for WASH budget	0	Information not available to communities
7.0	Management of WASH facilities at Community level	0.01	
A	Management of WASH facilities		
37.	Are the Water and Sanitation committee members in this community trained to manage WASH issues?	0	The WATSAN committee was not trained
38	Was the community involved in the selection of WASTSAN committee members?	N/A	No committee
39	Are you satisfied with the management of WASH facilities in this community?	0	The community is not satisfied
40	How will you score the mechanism put in place to collect revenue from WASH facilities?	0	There are mechanisms not effective
41	Are you satisfied with the management of the revenue generated?	0	
42	Number of Boreholes/pipes accounted for	0	
43.	Repairing of Boreholes/pipes at the community level	0	
44	How is WATSAN Committee relationship with the Assembly	0	
45	How will you assess the commitment of the WATSANs committee?	0	
46	Is the WATSAN committee accountable to the Assembly	0	
47	How effective is paid resources used by WATSAN committees in maintaining and sustaining of WASH facilities	1	they started but it was not effective
48	Do you think there is transparency and accountability in management of funds generated from WASH facilities?	0	

.....**Thank you**.....

Community Scorecard for New Techiman

(Very Bad - 0, Bad - 1, Somehow - 2, Good - 3, Very Good - 4) (Yes = 4, No = 0)

	Community Name	New Techiman	
	Municipal/District	Tarkwa Nsuaem	
	Longitude and Latitude	Long:...	Lat:
	Overall Score for the Community	35.6%	85.5/240*100
	<i>Sub – Component</i>		
1.0	Community Profile		
	Population	600	(Male=150, female=250, Chn=200)
	Occupation	Cocoa	Farmers
	Number of WASH facilities:	4-bore holes, 1-Public Toilet	Functional=1, non-functional= 3 functional
	General Status of WASH facilities	poor	Only one out of the four boreholes is functional
	Who provided the WASH Facilities in this community		Municipal Assembly AngloGold mining company
2.0	Project Initiation and Community Involvement	Score	Issues (Reasons)
		0.34	
1.	Did you get the opportunity to participate in initial WASH project implementation meeting	3	Yes but not all community members were present
2.	Was community leadership involved in the process?	4	Community leaders were involved
3.	Were you part of the discussions in selecting project site/location	3.5	The community donated land
4.	Are you aware of the contract sum of any of the WASH facilities?	0	No information was provided on contract sum
5.	Does Municipal assembly provide information about contract sum of WASH project?	0	Don't know
6.	Is the design of WASH facilities disability friendly?	3	the solar pipe is disability friendly
7.	Did you get the opportunity to suggest the design or specification?	3	The design was shown to us
8.	Did you have the opportunity to understand the Terms of Reference	1	We are aware of our responsibilities on the WASH facilities

9.	Did you get information about the duration of the project?	4	information was given
3.0	Water Access (How will you score the following with respect to your community)	0.6	
10.	Water Quality (<i>Colour, Taste, etc.</i>)	1	The colour is good but taste is bad.
11.	Access to the Facility	4	Everyone can access the facility at anytime
12.	Design of the Facility (<i>Disability friendly</i>)	4	It is disability friendly
13.	Distance to the Facility	4	Both toilet and boreholes are located within the community
14.	Population of the community per ratio to facility	2.5	The community has 4-boreholes but only one is functioning making it insufficient
15.	Regularity of Water flow (<i>Daily, Weekly, Monthly</i>)	4	The water flows every day/week/month
16.	Willingness to pay for Water (<i>free will and not by force</i>)	1.5	Some will pay and others will not.
4.0	Sanitation and Hygiene (How will you score the following with respect to your community)	0.16	
4.1	Sanitation	0.14	
17.	Disposal of Refuse at designated areas for Solid waste	0	
18.	Disposal of Refuse at designated areas for Liquid waste	0	
19.	Waste separation at household level (Solid Waste, liquid)	0	
20.	Disposal of both solid and liquid waste	0	
21.	Availability of Household latrines	1	
22.	Availability of public toilet facilities	4	The community has one public toilet
23.	Affordability of Public toilet Facilities	0	It is free
4.2	Hygiene	0.2	
24.	Washing hands with soap after visiting toilets	1	We wash hands with only water but not with soap
25.	Washing of hands with soap and water at household level before eating	0.5	Only few people wash hands with soap
26.	Washing hands with soap and water after returning from farms	0	We don't wash hands from farm

27	How clean is the surroundings of WASH facilities (water point and toilet facilities)	2.5	The surroundings are okay for the boreholes and poor for the toilet
5.0	Water Resources Management	0.07	
28	Farming with chemicals along river bodies	1.5	Some community members farm along rivers with chemicals
29.	Cutting of trees along river bodies	0	We cut trees around rivers
30.	Does the community have a way of maintaining resources	0	No bye laws to protect the water
31.	Refuse disposal around rivers	0	Our refuse dump is near a river
6.0	General Information about WASH budget	0.16	
32	Did the community support in putting up the WASH facility	4	The community provided land
33	Do you have information about WASH Financing	0	No idea
34.	How involved are communities in determining WASH budget	0	No idea
35	Access of WASH budget by communities (through Assembly reps	0	No idea
36.	Availability of information for WASH budget	0	Information not available to us
7.0	Management of WASH facilities at Community level	0.43	
	Management of WASH facilities		
37.	Are the Water and Sanitation committee members in this community trained to manage WASH issues?	2	They had no idea
38	Was the community involved in the selection of WASTSAN committee members?	3	Men scored 3, women scored 0 because they were not involved
39	Are you satisfied with the management of WASH facilities in this community?	1	Community members don't support the committee
40	How will you score the mechanism put in place to collect revenue from WASH facilities?	1.5	The community recently started collecting for WASH facilities
41	Are you satisfied with the management of the revenue generated?	1.5	Men scored 3, women scored 0.
42	Number of Boreholes accounted for	2.5	One out of 4 boreholes is working
43.	Repairing of Boreholes at the community level	2	Boreholes are in bad shape
44	How is WATSAN Committee relationship with the Assembly	2	there was a relationship

45	How will you assess the commitment of the WATSANs committee?	3.5	good
46	Is the WATSAN committee accountable to the assembly	3.5	They have just started
47	How effective is paid resources used by WATSAN committees in maintaining and sustaining of WASH facilities	3	The committee has been revived to work
48	Do you think there is transparency and accountability in management of funds generated from WASH facilities?	4	No reason

.....**Thank you**.....