

3/15/2019

# REPORT ON SCORECARD ANALYSIS OF SIX OPERATIONAL COMMUNITIES

Watershed Programme – *“Empowering  
Citizens”*

MONITORING EVALUATION AND LEARNING DEPARTMENT

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## Introduction

The Community Score Card (CSC) is a two-way and participatory tool for assessment, planning, monitoring and evaluation of services. The main goal of the Community Score Card is to positively influence the quality, efficiency and accountability with which services are provided at different levels. The core implementation strategy to achieve the goal is using dialogue in a participatory forum that engages both service users and service providers. It is an exciting way to increase participation, accountability and transparency between service users, providers and decision makers.

## Purpose of Assessment using Scorecards

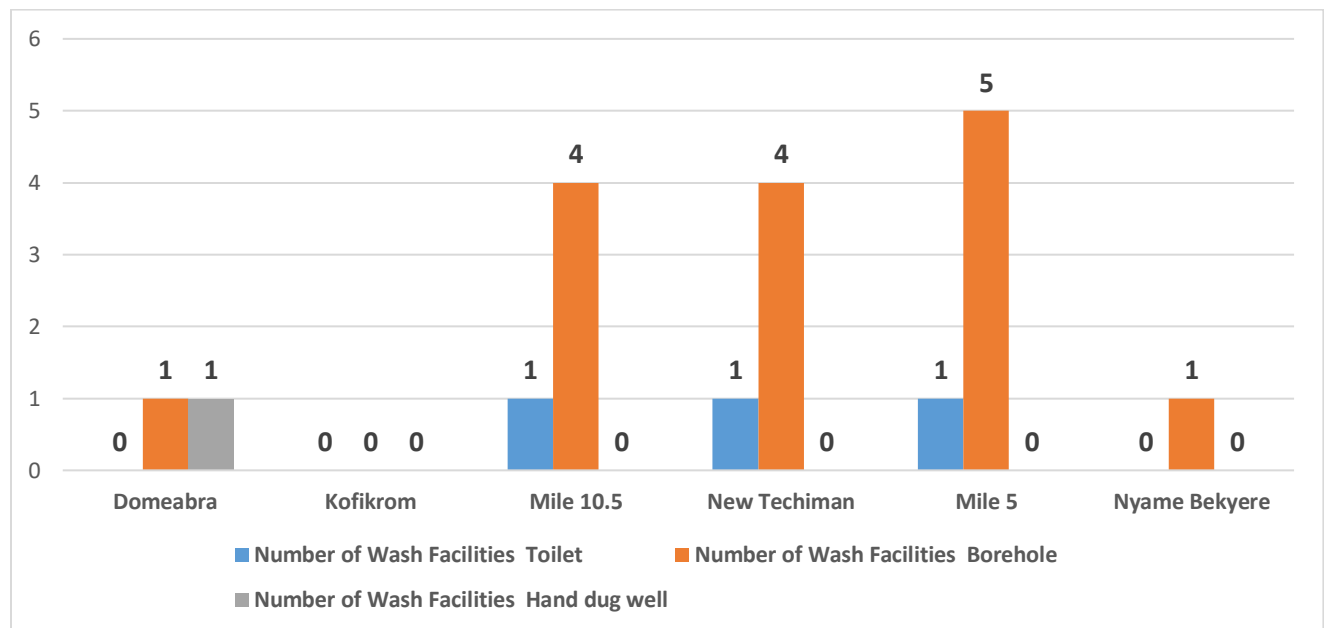
- Identify how services are being experienced by the users and providers
- Report on quality of services to a district executive committee or assembly and ensure informed decision making
- Track if services and programs are progressing well
- Involve the community and service providers in joint decision making and planning processes
- Share responsibilities for monitoring the quality of services with users

## Thematic Areas

- Project Initiation and Community Involvement
- Water Access
- Sanitation and Hygiene
- Water Resources Management
- General Information about WASH Budget
- Management of WASH Facilities at the Community level

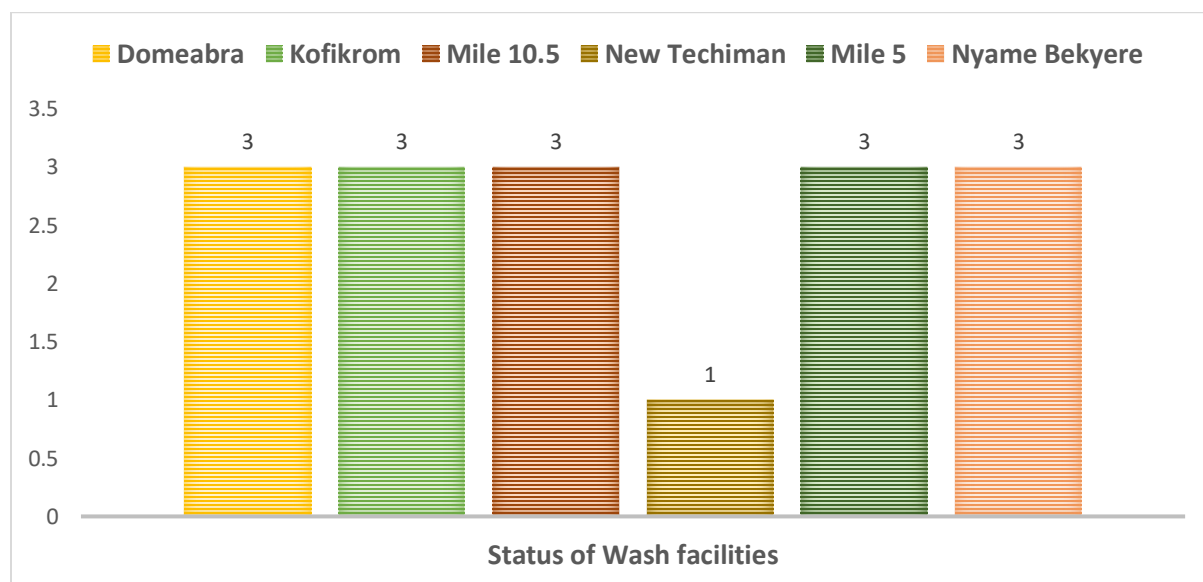
## Status of WASH Facilities

### Number of WASH Facilities



This assessment was done for 6 communities measuring the level of WASH in these communities. The team selected Domeabra, Kofikrom, Mile 10.5, New Techiman, Mile 5 and Nyame bekyere. Domeabra has one borehole and one hand dug well, Kofikrom has borehole but currently not functional. The above graph indicates that there is at least a WASH facility in these 6 communities. However, some communities have more WASH facilities than others as indicated in the graph (Mile 10.5, New Techiman and Mile 5).

## Performance of Status of WASH Facilities at the community level



*(Very Bad - 0, Bad - 1, Somehow - 2, Good - 3, Very Good - 4) (Yes = 4, No = 0)*

The above diagram describes the status of WASH facilities in the selected communities, Overall, Domeabra, Mile 10.5, Mile 5, Kofikrom and Nyame Bekyere are communities with Good Wash facilities, this means that there exist at least 1 WASH facility and also are functional but maintenance is a challenge for some of the communities. New Techiman was scored badly because they have limited WASH facilities and the limited once are not even functional. This will be a bases for Advocacy to ensure that the municipality will work in improving the WASH facilities in this community. The communities with good performance also need to more sensitization, supply and maintenance of WASH facilities.

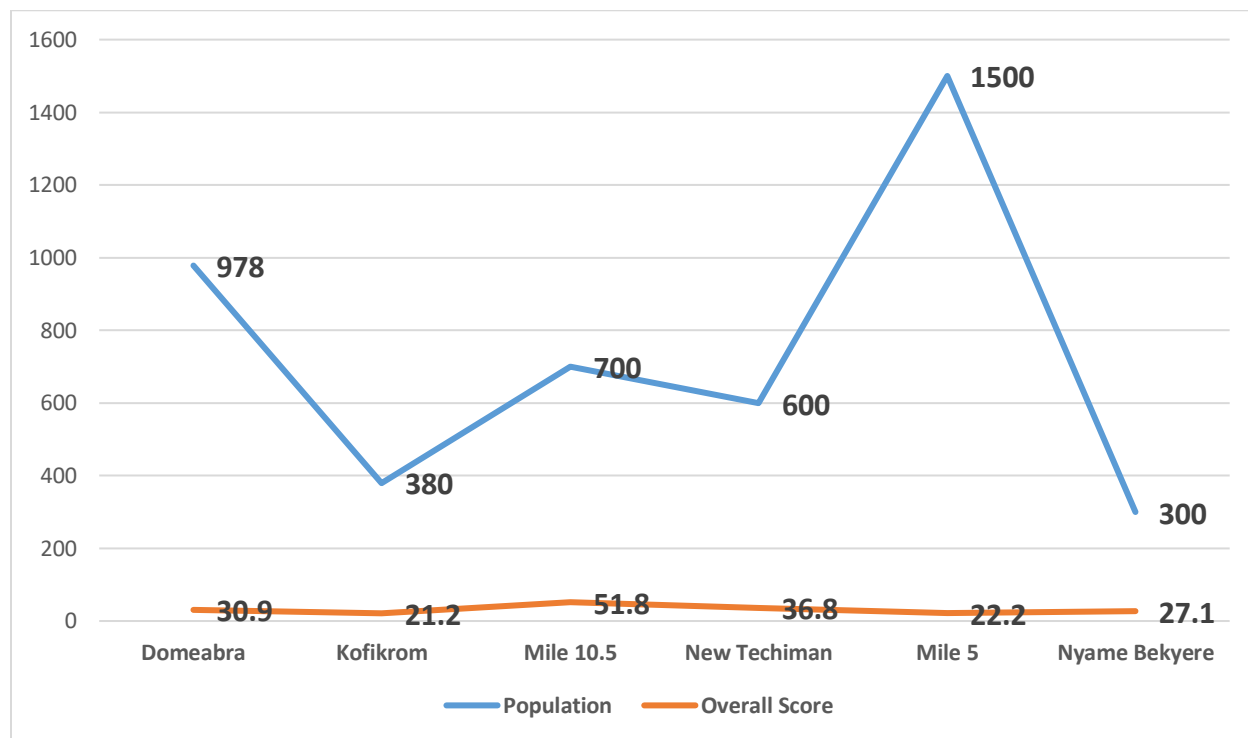
## Overall Performance of Communities

Community Name	Population	Project Initiation and Community Involvement	Water Access	Sanitation and Hygiene	Water Resources Management	General Information about WASH Budget	Management of WASH Facilities at the Community level	Overall Score
Domeabra	978	0.3	0.4	0.1	0.5	0.1	0.5	30.9
Kofikrom	380	0.3	0.4	0.3	0.5	0.2	0.0	21.2

Mile 10.5	700	0.4	0.5	1.1	0.6	0.2	0.7	51.8
New Techiman	600	0.5	0.6	0.3	0.1	0.2	0.5	36.8
Mile 5	1500	0.4	0.6	0.2	0.1	0.2	0.0	22.2
Nyame Bekyere	300	0.4	0.6	0.4	0.5	0.2	0.0	27.1

*(Very Bad - 0, Bad - 1, Somehow - 2, Good - 3, Very Good - 4) (Yes = 4, No = 0)*

The above table describes the various scores per thematic area for each community, the total population of the six communities totaled 4,458 with just few WASH facilities existing in these communities. Due to a larger population, there is pressure on this limited WASH facilities at the community level and easily cause the existing WASH facilities breakdown easily. There were 6 thematic areas for this assessment using the scorecards. They were Project initiation and community involvement, Water Access, Sanitation and Hygiene, Water Resources Management, General Information about WASH budget and Management of the WASH facilities.

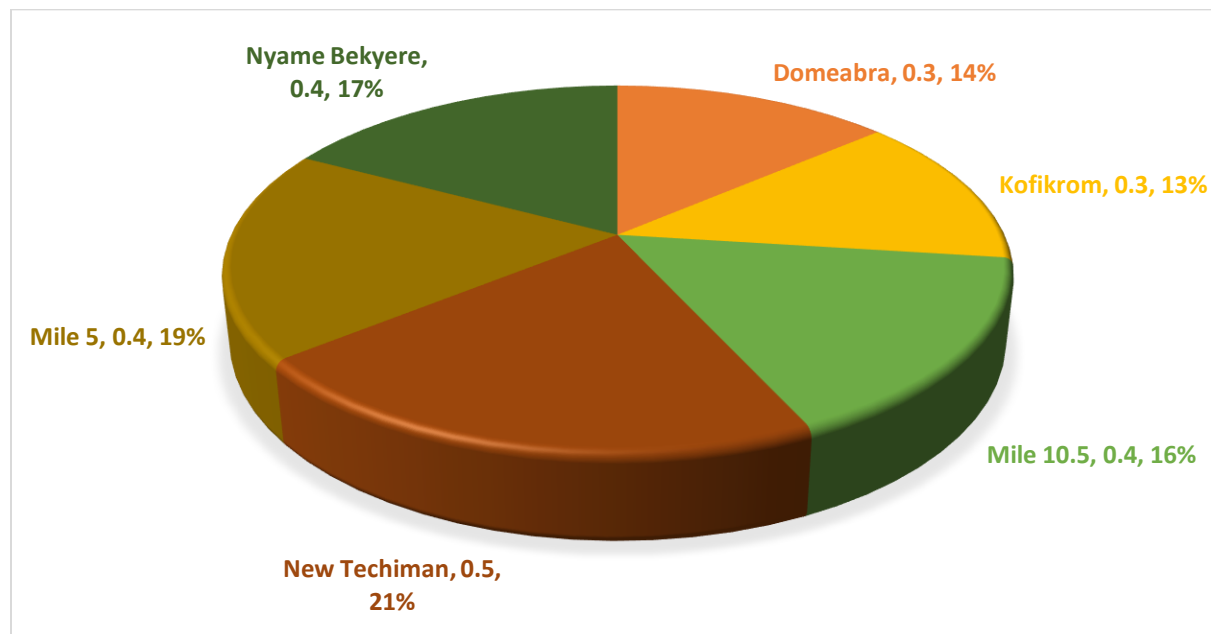


The thematic area with highest score of 3.2 is Water Access among all 6 communities. All communities mentioned that it is easier to access the WASH facilities in their community only that some of them are not disability friendly. The community of highest overall score using the scorecards was Mile 10.5 which recorded 51.8%. This percentage indicates that Mile 10.5 has better and good WASH facilities and were also involved in the decision making process and they also have mechanisms to collect levies for maintenance of the WASH facilities. The thematic area with the lowest score is “General Information about WASH Budget” which is 1.00. Most of the community members and even some elders do not have

any information on the WASH budget making it difficult for community members to even demand for the accountability, however the community provided land for the project.

## Performance per Thematic Area

### 1.0 Project Initiation and Involvement



(Very Bad - 0, Bad - 1, Somehow - 2, Good - 3, Very Good - 4) (Yes = 4, No = 0)

The overall performance of this thematic area 2.27 which falls between the score **“Somehow-2 and Good-3”**. Communities with a lowest score is Domeabra and Kofikrom which both have 14% and 13% respectively based on the graph represented above. The community with the highest score is New Techiman which represents 21% (0.5) of the area. In summary this graph indicates some level of performance in relation to the project initiation and involvement. Some of the comments made by community members include;

*“Some community members were part of the project initiation” – Mile 10.5*

*“The community donated a land for the project” – New Techiman*

*“We were part of the discussion” – Mile 5*

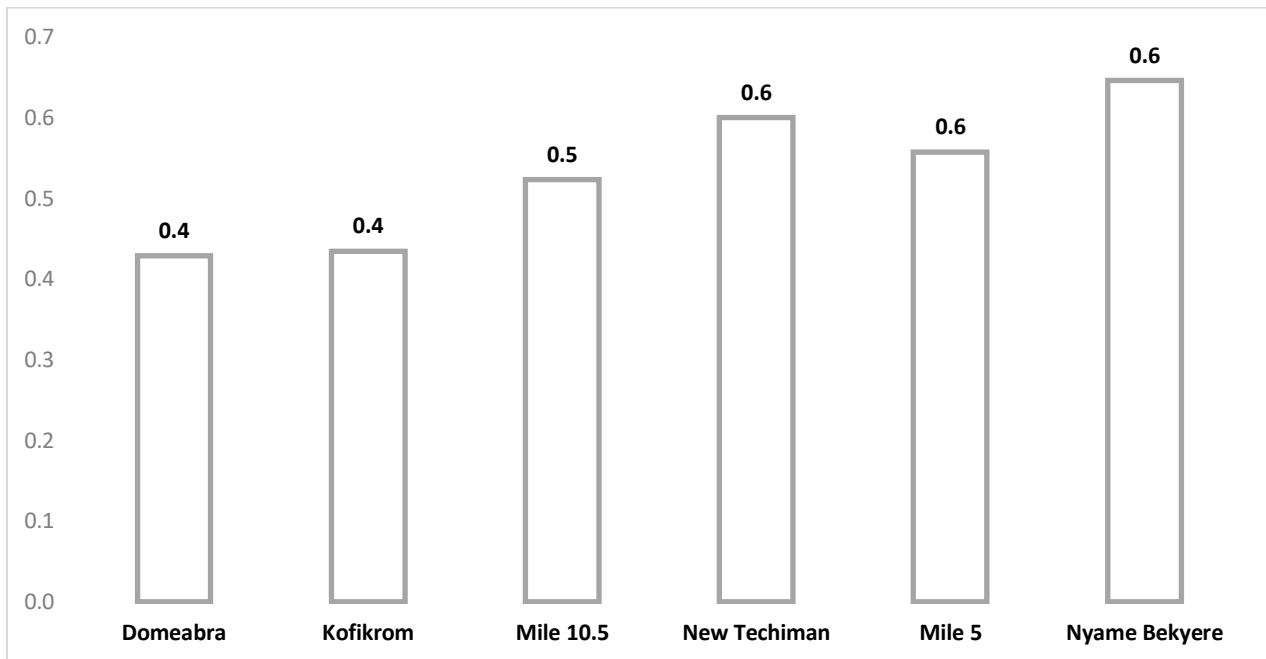
*“Five (5) communities mentioned that the municipal assembly has not provided information about contract sum of WASH projects” except Mile 5 where it was said that – “Majority do not know but the community secretary mentioned the figure”*

*“Five (5) communities mentioned they never had the opportunity to suggest the design or specification by the community members or elders but rather the design was brought to them and New Techiman community mentioned that information was rather given out”*

*“We had no information on the duration. All the documents were with the Assembly representative” – Domeabra*

*“We had no information on the contract sum” – 5 Communities (Kofikrom, Mile 10.5, New Techiman, Mile 5, Nyame Bekyere)*

## 2.0 Water Access



Water Access measures how community members are able to locate WASH facilities in the community and make use of it for their daily livelihoods. There were 7 questions under this thematic area that focused on quality of the water, access to the facility, design of the facility, distance, population per ratio of the facility, willingness to pay for water facility.

The community with the highest score was Nyame Bekyere (**0.65**), most of the community members indicated that the taste of the water was good, distance was also good for everybody because it is easier to access from their homes, 1 borehole and provides water for the whole community and the facilities are disability friendly. However, the partial functionality of the facility is affecting the ratio and community members indicate that if levies are initiated, no one will pay. Domeabra and Kofikrom have challenges with their WASH facilities because the water does not flow every day, only hand dug boreholes are functioning and it is difficult to collect levies. Some of the comments made by community members are indicated below;

*“Both the hand dug well and the borehole are located within the community” – All 6 communities*

*“Only the hand dug well has a good taste” – Domeabra*

*“The facilities are not enough for them at all. They even fetch water in terns” – Domeabra*

*“The colour and the taste are all not good – high mercury content” – Mile 10.5*

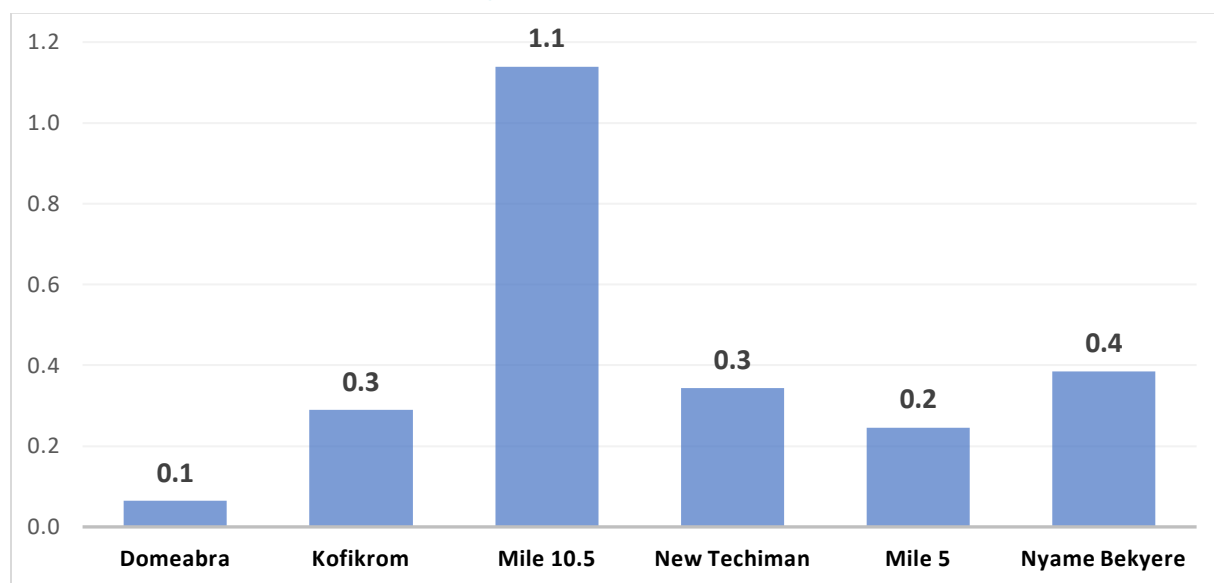
*“The colour is good but the taste is bad” – New Techiman*

*“The facilities are more than the population” – Mile 5*

*“The partial functionality of the facility is affecting the ratio” – Nyame bekyere*

*“Some will pay and others will not” – Mile 10.5 and New Techiman*

### 3.0 Sanitation and Hygiene



The above diagram represents the overall performance of both sanitation and hygiene. Sanitation scored **0.87** and Hygiene scored **1.6** indicating that hygiene scored more points as compared to sanitation. This also means that the communities are doing well in Hygiene as compared to Sanitation. The overall score for this thematic area is **2.47** which lies between **(Somehow-2 and Good-3)**. This is also the second best thematic area in relation to performance. Domeabra is still on the low when it comes to Sanitation and hygiene followed by Mile 5. Some brief comments by community members include;

*“Although the community has a designated place for the dumping, the women send kids who in turn dump on the way or near the refuse bin” - Domeabra*

*“Most people don’t dump refuse at the designated place” – Kofikrom*

*The community has one toilet for both men and women but not in good condition (communal toilet) – Kofikrom*

*“Children waste are added to solid waste” – Mile 10.5*



*“No designated place for dumping refuse. They dump behind their houses” – Mile 5*

*“We don’t wash hands when we return from farm” – All communities*

*“We wash hands with only water but not with soap” – New Techiman*

*“Majority don’t wash their hands after visiting toilet” – Nyame bekyere*

## 4.0 Water Resources Management



Water Resources Management is key in establishment and management of WASH facilities in the community. This thematic area scored **2.22** which lies between **(Somehow-2 and Good-3)**. This indicates the WASH facilities are being managed but more maintenance need to be done. In relation to this thematic area, Domeabra and Kofikrom have better management systems than New Techiman and Mile 5 with Mile 10.5 having the best WASH facilities. Below is brief comments from the community members;

*“We are surrounded by rivers and some farm with chemicals” – Domeabra*

*“We don’t dispose refuse into rivers” – Kofikrom*

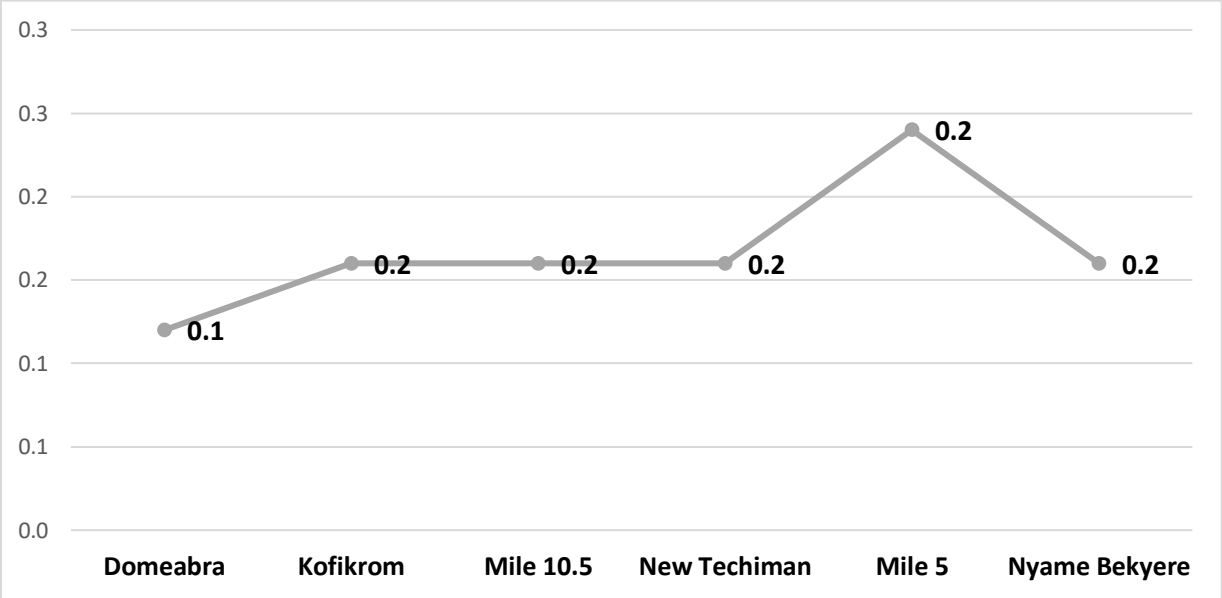
*“Some cut trees around rivers for building purpose and our refuse dump is near a river s” – Mile 10.5*

*“No bye laws to protect the water” – New Techiman*

*“The youth group don’t know of any law” – Kofikrom and Nyame bekyere*

*“We dispose refuse into rivers and even behind our house” – Domeabra*

### 5.0 General Information about WASH Budget



This thematic area is the least performed with a total score of **1.00** which falls between **(Bad – 1 and Somehow – 2)**. Communities indicated how limited they are in having any information in relation to the WASH budget. The communities however supported in allocating a land for WASH facilities to be built on. **Four (4)** communities have the same score in relation to performance and Domeabra is still leading with low performance even though all the communities have performed below average. Mile 5 however is leading with the overall highest score of **0.24**. Below is a summary of comments from communities;

*“The community provided land for the WASH facility to be built” – All 6 communities*

*“Information on WASH budget not available” – All 6 communities*

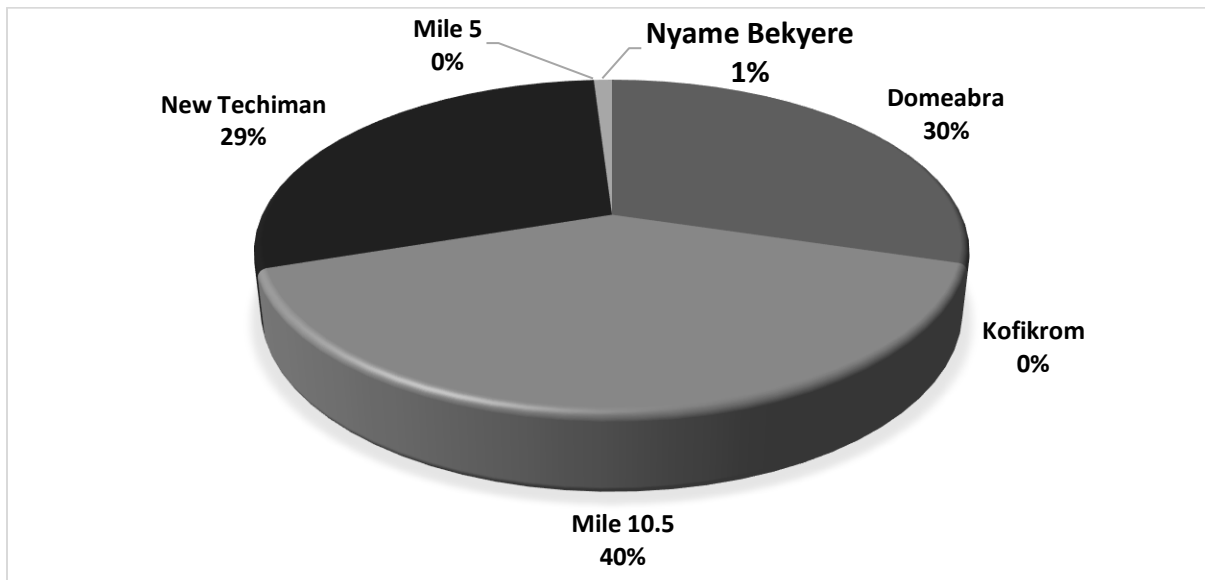
*“Community members do not have any information or have no idea in determining WASH Budget” – All 6 communities*

*“There is no access to WASH budget by communities” – All 6 communities*

*“The community secretary mentioned the cost of their WASH facility” – Mile 5*

*“They do not have any information about WASH Financing” – All 6 communities*

## 6.0 Management of WASH Facilities at the Community Level



The overall performance of this thematic is 1.69 which range between “**Bad and Good**”. Mile 10.5 still leads in performance by 40% as compared to the other communities. Domeabra follows with 30%, New Techiman with 29% and Nyame bekyere – 1%, Kofikrom and Mile 5 are the least performed communities with 0%. Though Domeabra had least performance in most thematic areas but have been able to perform in management of the WASH facilities at the community level. Below are comments from participants engaged during the assessment;

- **These responses below is in relation whether WATSON committee was trained on how to manage WASH**

*“The WATSAN committee is functional” – **Domeabra***

*“The WATSAN committee members were trained on managing WASH facilities” – **Mile 10.5***

*“There is no WATSAN committee” – **Kofikrom***

*“The WATSAN committee has collapse” – **Mile 5 and Nyame bekyere***

*“Community Members have no idea whether WATSON committee was trained on WASH or not – **New Techiman***

- **Other Responses based on other questions**

*“The community is not satisfied with management of the facilities with the exception of **Mile 10.5** which is satisfied” – **5 communities***

*“There are mechanisms put in place to collect levies but it is not being adhered to” – Domeabra, Mile 10.5 and Mile 5*

*“Most people do not pay the monthly levy of GHS 1.00” – Domeabra*

*“There is a good relationship with the Assembly but the remaining communities do not have a good relationship with the assembly” – Mile 10.5 and Mile 5*

*“There was a relationship between the community and the Assembly” – New Techiman*

*“Only one borehole for the community is being accounted for. The other functioning one at the clinic is not accounted for” – Mile 10.5*

## Summary and Conclusions

- There were 6 thematic areas for this assessment using the scorecards. They were Project initiation and community involvement, Water Access, Sanitation and Hygiene, Water Resources Management, General Information about WASH budget and Management of the WASH facilities.
- This assessment of WASH facilities using the scorecard was conducted in communities measuring the level of WASH in these communities. HFFG selected Domeabra, Kofikrom, Mile 10.5, New Techiman, Mile 5 and Nyame bekyere. Domeabra which has one borehole and one hand dug well, Kofikrom has borehole but currently not functional.
- The thematic area with highest score of 3.2 is Water Access among all 6 communities. All communities mentioned that it easier to access the WASH facilities in their community only that some of them are not disability friendly. The community of highest overall score using the scorecards was Mile 10.5 which recorded 51.8% and Kofikrom has the lowest percentage of 21.2%. This percentage indicates that Mile 10.5 has better and good WASH facilities and were also involved in the decision making process and they also have mechanisms to collect levies for maintenance of the WASH facilities. The thematic area with the lowest score is “General Information about WASH Budget”.
- In total we have 19 WASH facilities (Boreholes, Toilet Facility and Hand Dug well) and a total population of 4,458. This indicates some unbalance in relation to provision of WASH Facilities. Due to a larger population, there is pressure on this limited WASH facilities at the community level and easily cause the existing WASH facilities breakdown easily.
- Overall, Domeabra, Kofikrom, Mile 10.5, Mile 5 and Nyame Bekyere are communities with Good Wash facilities, this means that there exist WASH facilities and also are functional but maintenance is a challenge for some of the communities. Techiman were scored badly because they have limited WASH facilities and the limited once are not even functional. This will be a bases for Advocacy to ensure that the municipality will work in improving the WASH facilities in these communities.

## Recommendations

- HFFG to push and advocate for communities with issues surrounding their WASH facilities especially the ones that have some form of taste in their water which has also been declared unsafe to drink.
- HFFG continue to increase their knowledge on WASH and IWRM to engage community members to have a good life and improve their living conditions.
- HFFG to support in identification of a refuse point to help in collecting refuse in and around the community
- Community Advocates also suggest that Tags or T-shirts be shared to them to help in their work.
- WASH and IWRM sensitisation should continue in our operational areas to improve and increase their knowledge and not only on the low performing communities like New Techiman
- The findings of the scorecards should be shared with the Municipal Assembly and build their capacity in relation to the needs of the community.

## Appendix: Questionnaires and Responses on Scorecards

### Community scorecards for six communities after the interface meetings

#### Community Scorecard for Kofikrom after the interface meeting

(Very Bad - 0, Bad - 1, Somehow - 2, Good - 3, Very Good - 4) (Yes = 4, No = 0)

	<b>Community Name</b>	Kofikrom	
	<b>Municipal/District</b>	Tarkwa Nsuaem	
	<b>Longitude and Latitude</b>	Long: ....	Lat: .....
	<b>Overall Score for the Community</b>	21 %	49.8/230 *100
	<i>Sub – Component</i>		
<b>1.0</b>	<b>Community Profile</b>		
	Population	About 380	
	Occupation	Cocoa and Rubber farmers	
	Number of WASH facilities:	Hand dug well not functioning	
	General Status of WASH facilities	Poor	
	Who provided the WASH Facilities in this community	Municipal Assembly	
<b>2.0</b>	<b>Project Initiation and Community Involvement</b>	<b>0.30</b>	<b>Issues (Reasons)</b>
1.	Did you get the opportunity to participate in initial WASH project implementation meeting	4	The community requested for the project
2.	Was community leadership involved in the process?	4	All key opinion leaders were involved
3.	Where you part of the discussions in selecting project site/location?	2.6	Some people were part of the discussion
4.	Are you aware of the contract sum of any of the WASH facilities?	0	No information was provided on contract sum
5.	Does Municipal assembly provide information about contract sum of WASH project?	0	They have no idea
6.	Is the design of WASH facilities disability friendly?	3	Yes
7.	Did you get the opportunity to suggest the design or specification?	0	The design was brought to us
8.	Did you have the opportunity to understand the Terms of Reference	0	No
9.	Did you get information about the duration of the project?	0	They had no information on the contract sum
<b>3.0</b>	<b>Water Access (How will you score the following with respect to your community)</b>	<b>0.4</b>	
10.	Water Quality ( <i>Colour, Taste, etc.</i> ) ground water	3	They rely on the spring water and the taste is not bad
11.	Access to the Facility	4	They had to cross the road to fetch from the spring.
12.	Design of the Facility ( <i>Disability friendly</i> )	0.6	It is disability friendly

13.	Distance to the Facility	2.3	
14.	Population of the community per ratio to facility	1.3	
15.	Regularity of Water flow ( <i>Daily, Weekly, Monthly</i> )	4	The spring flows every day/week/month
16.	Willingness to pay for Water ( <i>free will and not by force</i> )	-	It is a spring
<b>4.0</b>	<b>Sanitation and Hygiene</b> (How will you score the following with respect to your community)	<b>0.14</b>	
<b>4.1</b>	<b>Sanitation</b>	<b>0.11</b>	
17	Disposal of Refuse at designated areas for Solid waste	2	Some people still dump refuse behind their houses
18.	Disposal of Refuse at designated areas for Liquid waste	0	Most people don't dump refuse at the designated place
19	Waste separation at household level (Solid Waste, liquid)	0	Not done
20	Disposal of both solid and liquid waste	0	Very bad
21	Availability of Household latrines	0	The community has one toilet for both men and women but not in good condition ( communal toilet)
22	Availability of public toilet facilities	1.3	
23	Affordability of Public toilet Facilities	-	
<b>4.2</b>	<b>Hygiene</b>	<b>0.19</b>	
24	Washing hands with soap after visiting toilets	1.3	Majority don't wash their hands after visiting toilet
25	Washing of hands with soap and water at household level before eating	1.3	Bad
26	Washing hands with soap and water after returning from farms	0	We don't wash hands when we return from farm
27	How clean is the surroundings of WASH facilities ( water point and toilet facilities)	1.3	
<b>5.0</b>	<b>Water Resources Management</b>	<b>0.49</b>	
28	Farming with chemicals along river bodies	0	We are surrounded by rivers and we farm with chemicals
29.	Cutting of trees along river bodies	3.6	We barely cut trees around rivers.
30.	Does the community have a way of maintaining resources	2.6	The youth group don't know of any law
31.	Refuse disposal around rivers	3.6	We don't dispose refuse into rivers
<b>6.0</b>	<b>General Information about WASH budget</b>	<b>0.16</b>	
32	Did the community support in putting up the WASH facility	4	The community provided land
33	Do you have information about WASH Financing	0	No idea
34.	How involved are communities in determining WASH budget	0	No idea

35	Access of WASH budget by communities (through the Assembly man/woman)	0	No idea
36.	Availability of information for WASH budget	0	Information not available to communities
<b>7.0</b>	<b>Management of WASH facilities at Community level</b>		
<b>A</b>	<b>Management of WASH facilities</b>	<b>0</b>	
37.	Are the Water and Sanitation committee members in this community trained to manage WASH issues?	0	There is no WATSAN committee
38	Was the community involved in the selection of WASTSAN committee members?	0	
39	Are you satisfied with the management of WASH facilities in this community?	0	
40	How will you score the mechanism put in place to collect revenue from WASH facilities?	0	
41	Are you satisfied with the management of the revenue generated?	0	
42	Number of Boreholes/pipes accounted for	0	
43.	Repairing of Boreholes/pipes at the community level	0	
44	How is WATSAN Committee relationship with the Assembly	0	
45	How will you assess the commitment of the WATSANs committee?	0	
46	Is the WATSAN committee accountable to the Assembly	0	
47	How effective is paid resources used by WATSAN committees in maintaining and sustaining of WASH facilities	0	
48	Do you think there is transparency and accountability in management of funds generated from WASH facilities?	0	

### Community Scorecard for Domeabra after the interface meeting

(Very Bad - 0, Bad - 1, Somehow - 2, Good - 3, Very Good - 4) (Yes = 4, No = 0)

	<b>Community Name</b>	<i>Domeabra</i>	
	<b>Municipal/District</b>	<i>Tarkwa Nsuaem</i>	
	<b>Longitude and Latitude</b>	<i>Long:</i>	<i>Lat: .....</i>
	<b>Overall Score for the Community</b>	<b>29.57</b> <b>%</b>	<i>69.5/235*100</i>
	<i>Sub – Component</i>		
<b>1.0</b>	<b>Community Profile</b>		
	Population :	978	
	Occupation	Cocoa and Rubber Farmers	
	Number of WASH facilities:	Toilet= 0	Borehole=1 Hand dug well=1



	General Status of WASH facilities	Good	
	Who provided the WASH Facilities in this community	Municipal Assembly	
<b>2.0</b>	<b>Project Initiation and Community Involvement</b>	<b>Score</b> <b>0.31</b>	<b>Issues (Reasons)</b>
1.	Did you get the opportunity to participate in initial WASH project implementation meeting	3	the community was involved
2.	Was community leadership involved in the process?	4	key selected leaders were involved
3.	Where you part of the discussions in selecting project site/location?	2	We were part of the discussion
4.	Are you aware of the contract sum of any of the WASH facilities?	0	No information was provided on contract sum
5.	Does Municipal assembly provide information about contract sum of WASH project?	0	Don't know
6	Is the design of WASH facilities disability friendly?	2	It is not disability friendly
7.	Did you get the opportunity to suggest the design or specification?	0	No opportunity given to them to select the design
8	Did you have the opportunity to understand the Terms of Reference	3	The project was brought to us but the community manages it
9.	Did you get information about the duration of the project?	0	No information given on the duration.
<b>3.0</b>	<b>Water Access (How will you score the following with respect to your community)</b>	<b>0.42</b>	
10.	Water Quality ( <i>Colour, Taste, etc.</i> )	3	Only the hand dug well has a good taste.
11.	Access to the Facility	4	Everyone can easily access the facility
12.	Design of the Facility ( <i>Disability friendly</i> )	2	It is okay
13.	Distance to the Facility	4	Both hand dug well and borehole are located within the community
14.	Population of the community per ratio to facility	0	The facilities are not enough for them at all. They even fetch water in terns
15.	Regularity of Water flow ( <i>Daily, Weekly, Monthly</i> )	0	The water does not flow everyday

16.	Willingness to pay for Water ( <i>free will and not by force</i> )	2	some will pay but others will not pay
<b>4.0</b>	<b>Sanitation and Hygiene</b> (How will you score the following with respect to your community)	<b>0.95</b>	
<b>4.1</b>	<b>Sanitation</b>	<b>0.01</b>	
17	Disposal of Refuse at designated areas for Solid waste	0	Although the community has a designated place for the dumping, the women send kids who dump on the way
18.	Disposal of Refuse at designated areas for Liquid waste	0.5	Only few do
19	Waste separation at household level (Solid Waste, liquid)	0	Not done
20	Disposal of both solid and liquid waste	0	Very bad
21	Availability of Household latrines	0	
22	Availability of public toilet facilities	0	The community has one public toilet, not functional
23	Affordability of Public toilet Facilities <i>not applicable</i>	-	It is communal toilet-free
<b>4.2</b>	<b>Hygiene</b>	<b>0.05</b>	
24	Washing hands with soap after visiting toilets	0.5	Only few
25	Washing of hands with soap and water at household level before eating	0	
26	Washing hands with soap and water after returning from farms	0	We don't wash hands when we return from farm
27	How clean is the surroundings of WASH facilities ( water point and toilet facilities)	0.5	The surroundings are not okay.
<b>5.0</b>	<b>Water Resources Management</b>	<b>0.65</b>	
28	Farming with chemicals along river bodies	3	We are surrounded by rivers and some farm with chemicals
29.	Cutting of trees along river bodies	3.5	some cut trees around rivers
30.	Does the community have a way of maintaining resources	0	No
31.	Refuse disposal around rivers	2.5	We dispose refuse into rivers and even behind our house
<b>6.0</b>	<b>General Information about WASH budget</b>	<b>0.12</b>	
32	Did the community support in putting up the WASH facility	3	The community provided land

33	Do you have information about WASH Financing	0	No idea
34.	How involved are communities in determining WASH budget	0	No idea
35	Access of WASH budget by communities (through the Assembly man/woman)	0	No idea
36.	Availability of information for WASH budget	0	Information not available to communities
<b>7.0</b>	<b>Management of WASH facilities at Community level</b>	<b>0.5</b>	
<b>A</b>	<b>Management of WASH facilities</b>		
37.	Are the Water and Sanitation committee members in this community trained to manage WASH issues?	3.5	The WATSAN committee is functional
38	Was the community involved in the selection of WASTSAN committee members?	4	Yes
39	Are you satisfied with the management of WASH facilities in this community?	2.5	The community is not very satisfied
40	How will you score the mechanism put in place to collect revenue from WASH facilities?	3	it is good
41	Are you satisfied with the management of the revenue generated?	1	Most people do not pay the monthly levy of 1cedis
42	Number of Boreholes/pipes accounted for	4	Households are levied one cedis monthly
43.	Repairing of Boreholes/pipes at the community level	3	They do maintenance but it is difficult to get the parts
44	How is WATSAN Committee relationship with the Assembly	1	
45	How will you assess the commitment of the WATSANs committee?	2	
46	Is the WATSAN committee accountable to the Assembly	2.5	
47	How effective is paid resources used by WATSAN committees in maintaining and sustaining of WASH facilities	2	
48	Do you think there is transparency and accountability in management of funds generated from WASH facilities?	1.5	

.....**Thank you**.....

### **Community Scorecard for Nsuaem Mile 5 after the interface meeting**

*(Very Bad - 0, Bad - 1, Somehow - 2, Good - 3, Very Good - 4) (Yes = 4, No = 0)*

	<b>Community Name</b>	<i>Nsuaem Mile 5</i>	
	<b>Municipal/District</b>	<i>Tarkwa Nsuaem</i>	
	<b>Longitude and Latitude</b>	<i>Long...</i>	<i>Lat: .....</i>
	<b>Overall Score for the Community</b>	<b>22%</b>	<i>52.1/235 *100</i>
	<i>Sub – Component</i>		
<b>1.0</b>	<b>Community Profile</b>		
	Population	1,500	
	Occupation	Cocoa and Rubber Farmers	
	Number of WASH facilities: 5- stand pipes Toilet	1-Public	Functional = 4, Non-functional
	General Status of WASH facilities	Good	All the 5-stand pipes are functional The toilet facility is not functional
	Who provided the WASH Facilities in this community	Municipal Assembly (GWC)	
<b>2.0</b>	<b>Project Initiation and Community Involvement</b>	<b>0.42</b>	<b>Issues (Reasons)</b>
1.	Did you get the opportunity to participate in initial WASH project implementation meeting	4	There was a community where the then MCE met the community
2.	Was community leadership involved in the process?	4	All Key community leaders were involved
3	Where you part of the discussions in selecting project site/location?	4	We were part of the discussion
4.	Are you aware of the contract sum of any of the WASH facilities?	2	Majority do not know but the community secretary mentioned the figure
5.	Does Municipal assembly provide information about contract sum of WASH project?	2	sometimes
6	Is the design of WASH facilities disability friendly?	1	It is not disability friendly
7.	Did you get the opportunity to suggest the design or specification?	0	The design was brought to us
8	Did you have the opportunity to understand the Terms of Reference	0	
9.	Did you get information about the duration of the project?	2	Male adult scored 4, women scored and youth scored 0.
<b>3.0</b>	<b>Water Access (How will you score the following with respect to your community)</b>	<b>0.55</b>	
10.	Water Quality ( <i>Colour, Taste, etc.</i> )	2	Brownish colour and bad taste
11.	Access to the Facility	2.5	
12.	Design of the Facility ( <i>Disability friendly</i> )	2	It is not disability friendly
13.	Distance to the Facility	4	Both toilet and boreholes are located within the community
14.	Population of the community per ratio to facility	4	The facilities are more than the population
15.	Regularity of Water flow ( <i>Daily, Weekly, Monthly</i> )	4	The water flows every day/week/month
16.	Willingness to pay for Water ( <i>free will and not by force</i> )	1	the taste of the water is bad
<b>4.0</b>	<b>Sanitation and Hygiene (How will you score the following with respect to your community)</b>	<b>0.01</b>	

<b>4.1</b>	<b>Sanitation</b>	<b>0.05</b>	
17	Disposal of Refuse at designated areas for Solid waste	0	No designated place for dumping refuse. They dump behind their houses
18.	Disposal of Refuse at designated areas for Liquid waste	0	No designated place for dumping toilets.
19	Waste separation at household level (Solid Waste, liquid)	0	Not done
20	Disposal of both solid and liquid waste	0	Very bad
21	Availability of Household latrines	0.3	Few people have toilet at home
22	Availability of public toilet facilities	0	The community has one public toilet which is not functional
23	Affordability of Public toilet Facilities	1.3	It is free, but currently not available
<b>4.2</b>	<b>Hygiene</b>	<b>0.2</b>	
24	Washing hands with soap after visiting toilets	1	few people wash hands with soap after visiting toilet
25	Washing of hands with soap and water at household level before eating	1	only few wash with soap before eating
26	Washing hands with soap and water after returning from farms	0	We don't wash hands when we return from farm
27	How clean is the surroundings of WASH facilities ( water point and toilet facilities)	2	The surroundings are okay for the stand pipes but very bad for the toilet.
<b>5.0</b>	<b>Water Resources Management</b>	<b>0.1</b>	
28	Farming with chemicals along river bodies	0	We are surrounded by rivers and we farm with chemicals
29.	Cutting of trees along river bodies	0	we cut trees around rivers
30.	Does the community have a way of maintaining resources	1	No
31.	Refuse disposal around rivers	1	We dispose refuse into rivers and even behind our house
<b>6.0</b>	<b>General Information about WASH budget</b>	<b>0.24</b>	
32	Did the community support in putting up the WASH facility	4	The community provided land
33	Do you have information about WASH Financing	2	the community secretary mentioned the cost of their WASH facility
34.	How involved are communities in determining WASH budget	0	No idea
35	Access of WASH budget by communities (through the Assembly man/woman)	0	No idea
36.	Availability of information for WASH budget	0	Information not available to us
<b>7.0</b>	<b>Management of WASH facilities at Community level</b>	<b>0.00</b>	
<b>A</b>	<b>Management of WASH facilities</b>		
37.	Are the Water and Sanitation committee members in this community trained to manage WASH issues?	0	WATSAN committee has collapse
38	Was the community involved in the selection of WASTSAN committee members?	0	No
39	Are you satisfied with the management of WASH facilities in this community?	0	The community is not satisfied
40	How will you score the mechanism put in place to collect revenue from WASH facilities?	0	There are mechanisms put in place to collect levies
41	Are you satisfied with the management of the revenue generated?	0	They collected money for the toilet but could not dislodge it

42	Number of Boreholes/pipes accounted for	0	
43.	Repairing of Boreholes/pipes at the community level	0	We pay before fetching
44	How is WATSAN Committee relationship with the Assembly	0	Good relationship with Assembly
45	How will you assess the commitment of the WATSANs committee?	0	
46	Is the WATSAN committee accountable to the Assembly	N/A	
47	How effective is paid resources used by WATSAN committees in maintaining and sustaining of WASH facilities	0	They collected money for toilet but didn't do the work
48	Do you think there is transparency and accountability in management of funds generated from WASH facilities?	0	

.....**Thank you**.....

### Community Scorecard for Mile 10.5 after the interface meeting

(Very Bad - 0, Bad - 1, Somehow - 2, Good - 3, Very Good - 4) (Yes = 4, No = 0)

	<b>Community Name</b>	Mile 10.5	
	<b>Municipal/District</b>	Tarkwa Nsuaem	
	<b>Longitude and Latitude</b>	Long:...	Lat: .....
	<b>Overall Score for the Community</b>	<b>50.55%</b>	118.8/235 *100
	<i>Sub – Component</i>		
<b>1.0</b>	<b>Community Profile</b>		
	Population	About 700	
	Occupation	Cocoa	Farmers
	Number of WASH facilities:	4- Boreholes , 1-Public Toilet	Functional=2, non-functional= 2 functional
	General Status of WASH facilities	Good	Two boreholes are functional - one for the community and one for the clinic. Two boreholes non-boreholes. The toilet facility is okay
	Who provided the WASH Facilities in this community		Municipal Assembly AngloGold mining company
<b>2.0</b>	<b>Project Initiation and Community Involvement</b>	<b>0.37</b>	<b>Issues (Reasons)</b>
1.	Did you get the opportunity to participate in initial WASH project implementation meeting	3.6	Some community members were part of the project initiation

2.	Was community leadership involved in the process?	4	Key community leaders were involved
3.	Were you part of the discussions in selecting project site/location?	4	The community had the opportunity to select the site
4.	Are you aware of the contract sum of any of the WASH facilities?	0	No information provided on contract sum
5.	Does Municipal assembly provide information about contract sum of WASH project?	0	Don't know
6.	Is the design of WASH facilities disability friendly?	0	It is not disability friendly
7.	Did you get the opportunity to suggest the design or specification?	0	The design was brought to us
8.	Did you have the opportunity to understand the Terms of Reference	3.6	There was a meeting to explain the terms to them
9.	Did you get information about the duration of the project?	1.3	Male adult scored 4, women scored 0 and youth scored 0.
<b>3.0</b>	<b>Water Access</b> (How will you score the following with respect to your community)	<b>0.58</b>	
10.	Water Quality ( <i>Colour, Taste, etc.</i> )	1	The colour and the taste are all not good – high mercury content
11.	Access to the Facility	4	It is easy to access by everybody
12.	Design of the Facility ( <i>Disability friendly</i> )	N/A	It is disability friendly
13.	Distance to the Facility	3.3	Both toilet and boreholes are located within the community
14.	Population of the community per ratio to facility	3	The community has 4-boreholes but only two are functioning now making it insufficient
15.	Regularity of Water flow ( <i>Daily, Weekly, Monthly</i> )	4	The water flows every day/ week/ month
16.	Willingness to pay for Water ( <i>free will and not by force</i> )	3	Some will pay and others will not.
<b>4.0</b>	<b>Sanitation and Hygiene</b> (How will you score the following with respect to your community)	<b>0.54</b>	
<b>4.1</b>	<b>Sanitation</b>	<b>0.49</b>	
17.	Disposal of Refuse at designated areas for Solid waste	2	Some dump behind their houses
18.	Disposal of Refuse at designated areas for Liquid waste	2	Children toilet are added to solid waste
19.	Waste separation at household level (Solid Waste, liquid)	2	Majority don't separate waste at home
20.	Disposal of both solid and liquid waste	2	bad
21.	Availability of Household latrines	1.3	Few people have toilet at home
22.	Availability of public toilet facilities	4	One public toilet
23.	Affordability of Public toilet Facilities	4	It is free
<b>4.2</b>	<b>Hygiene</b>	<b>0.64</b>	
24.	Washing hands with soap after visiting toilets	4	

25	Washing of hands with soap and water at household level before eating	4	
26	Washing hands with soap and water after returning from farms	1.6	We don't wash hands when we return from farm
27	How clean is the surroundings of WASH facilities ( water point and toilet facilities)	3.3	The surroundings are okay for the boreholes and poor for the toilet
<b>5.0</b>	<b>Water Resources Management</b>	<b>0.61</b>	
28	Farming with chemicals along river bodies	3.6	The farm are not near river bodies
29.	Cutting of trees along river bodies	2	Some cut trees around rivers for building purposes
30.	Does the community have a way of maintaining resources	4	
31.	Refuse disposal around rivers	2.6	Our refuse dump is near a river
<b>6.0</b>	<b>General Information about WASH budget</b>	<b>0.16</b>	
32	Did the community support in putting up the WASH facility	4	The community provided land
33	Do you have information about WASH Financing	0	No idea
34.	How involved are communities in determining WASH budget	0	No idea
35	Access of WASH budget by communities (through the Assembly man/woman)	0	No idea
36.	Availability of information for WASH budget	0	Information not available to communities
<b>7.0</b>	<b>Management of WASH facilities at Community level</b>	<b>0.26</b>	
<b>A</b>	<b>Management of WASH facilities</b>		
37.	Are the Water and Sanitation committee members in this community trained to manage WASH issues?	4	The WATSAN committee members were trained
38	Was the community involved in the selection of WASTSAN committee members?	4	There was a community meeting to that effect
39	Are you satisfied with the management of WASH facilities in this community?	3.3	The community is satisfied
40	How will you score the mechanism put in place to collect revenue from WASH facilities?	4	There are mechanisms put in place to collect levies
41	Are you satisfied with the management of the revenue generated?	2.6	Men scored 4, women scored 4, and Youth group scored 0.
42	Number of Boreholes accounted for	2.3	One borehole for the community is being accounted for. The other functioning one at the clinic is not accounted for
43.	Repairing of Boreholes at the community level	3.3	They do minor maintenance
44	How is WATSAN Committee relationship with the Assembly	3.6	There is a good relationship with the Assembly
45	How will you assess the commitment of the WATSANs committee?	3.6	The committee members are not paid
46	Is the WATSAN committee accountable to the Assembly	3.3	They are accountable
47	How effective is paid resources used by WATSAN committees in maintaining and sustaining of WASH facilities	2.6	



48	Do you think there is transparency and accountability in management of funds generated from WASH facilities?	4	
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.....*Thank you*.....

### Community Scorecard for Nyame Bekyere

(Very Bad - 0, Bad - 1, Somehow - 2, Good - 3, Very Good - 4) (Yes = 4, No = 0)

	<b>Community Name</b>	<i>Nyame Bekyere</i>	
	<b>Municipal/District</b>	<i>Tarkwa Nsuaem</i>	
	<b>Longitude and Latitude</b>	<i>Long: ....</i>	<i>Lat: .....</i>
	<b>Overall Score for the Community</b>	<b>27%</b>	<i>63.8/235 *100</i>
	<i>Sub – Component</i>		
<b>1.0</b>	<b>Community Profile</b>		
	Population	About	300
	Occupation	Cocoa	and Vegetable farmers
	Number of WASH facilities:	1- borehole	Partially Functional = 1,
	General Status of WASH facilities	Satisfactory	Solar pump partially functional
	Who provided the WASH Facilities in this community		Municipal Assembly
<b>2.0</b>	<b>Project Initiation and Community Involvement</b>	<b>Score</b>	<b>Issues (Reasons)</b>
1.	Did you get the opportunity to participate in initial WASH project implementation meeting	4	The community requested for the project
2.	Was community leadership involved in the process?	4	Yes
3.	Were you part of the discussions in selecting project site/location?	3	Some people were part of the discussion
4.	Are you aware of the contract sum of any of the WASH facilities?	0	No information was provided on contract sum
5.	Does Municipal assembly provide information about contract sum of WASH project?	2.6	Youth scored 0, but both male and female adult scored 4 each
6.	Is the design of WASH facilities disability friendly?	4	Yes
7.	Did you get the opportunity to suggest the design or specification?	0	The design was brought to us
8.	Did you have the opportunity to understand the Terms of Reference	0	No

9.	Did you get information about the duration of the project?	0	Male adult scored 4, women scored 0 and youth scored 0.
<b>3.0</b>	<b>Water Access</b> (How will you score the following with respect to your community)		
10.	Water Quality ( <i>Colour, Taste, etc.</i> )	4	Very good
11.	Access to the Facility	4	Very easy to access
12.	Design of the Facility ( <i>Disability friendly</i> )	4	It is disability friendly
13.	Distance to the Facility	3.3	Close to everybody
14.	Population of the community per ratio to facility	3.3	The partial functionality of the facility is affecting the ratio
15.	Regularity of Water flow ( <i>Daily, Weekly, Monthly</i> )	4	The water flows every
16.	Willingness to pay for Water ( <i>free will and not by force</i> )	0	Majority will not pay
<b>4.0</b>	<b>Sanitation and Hygiene</b> (How will you score the following with respect to your community)		
<b>4.1</b>	<b>Sanitation</b>		
17	Disposal of Refuse at designated areas for Solid waste	2	Some people still dump refuse behind their houses
18.	Disposal of Refuse at designated areas for Liquid waste	0.6	A lot of people do open defecation
19	Waste separation at household level (Solid Waste, liquid)	0	Not done
20	Disposal of both solid and liquid waste	0	Very bad
21	Availability of Household latrines	0	The community has one toilet but not in good condition
22	Availability of public toilet facilities	0	
23	Affordability of Public toilet Facilities	0	
<b>4.2</b>	<b>Hygiene</b>		
24	Washing hands with soap after visiting toilets	2.3	Majority don't wash their hands after visiting toilet
25	Washing of hands with soap and water at household level before eating	0.6	bad
26	Washing hands with soap and water after returning from farms	0	We don't wash hands when we return from farm

27	How clean is the surroundings of WASH facilities ( water point and toilet facilities)	3.3	The area is very clean
<b>5.0</b>	<b>Water Resources Management</b>		
28	Farming with chemicals along river bodies	0	We are surrounded by rivers and we farm with chemicals
29.	Cutting of trees along river bodies	3.6	We barely cut trees around rivers.
30.	Does the community have a way of maintaining resources	2.6	The youth group don't know of any law
31.	Refuse disposal around rivers	3.6	We don't dispose refuse into rivers
<b>6.0</b>	<b>General Information about WASH budget</b>		
32	Did the community support in putting up the WASH facility	4	The community provided land
33	Do you have information about WASH Financing	0	No idea
34.	How involved are communities in determining WASH budget	0	No idea
35	Access of WASH budget by communities (through the Assembly man/woman)	0	No idea
36.	Availability of information for WASH budget	0	Information not available to communities
<b>7.0</b>	<b>Management of WASH facilities at Community level</b>		
<b>A</b>	<b>Management of WASH facilities</b>		
37.	Are the Water and Sanitation committee members in this community trained to manage WASH issues?	0	The WATSAN committee was not trained
38	Was the community involved in the selection of WASTSAN committee members?	N/A	No committee
39	Are you satisfied with the management of WASH facilities in this community?	0	The community is not satisfied
40	How will you score the mechanism put in place to collect revenue from WASH facilities?	0	There are mechanisms not effective
41	Are you satisfied with the management of the revenue generated?	0	
42	Number of Boreholes/pipes accounted for	0	
43.	Repairing of Boreholes/pipes at the community level	0	
44	How is WATSAN Committee relationship with the Assembly	0	
45	How will you assess the commitment of the WATSANs committee?	0	
46	Is the WATSAN committee accountable to the Assembly	0	

47	How effective is paid resources used by WATSAN committees in maintaining and sustaining of WASH facilities	1	they started but it was not effective
48	Do you think there is transparency and accountability in management of funds generated from WASH facilities?	0	

.....*Thank you*.....

### Community Scorecard for New Techiman

(Very Bad - 0, Bad - 1, Somehow - 2, Good - 3, Very Good - 4) (Yes = 4, No = 0)

	<b>Community Name</b>	New Techiman	
	<b>Municipal/District</b>	Tarkwa Nsuaem	
	<b>Longitude and Latitude</b>	Long:...	Lat: .....
	<b>Overall Score for the Community</b>	<b>35.6%</b>	85.5/240*100
	<i>Sub – Component</i>		
<b>1.0</b>	<b>Community Profile</b>		
	Population	600	(Male=150, female=250, Chn=200)
	Occupation	Cocoa	Farmers
	Number of WASH facilities:	4-bore holes, 1-Public Toilet	Functional=1, non-functional= 3 functional
	General Status of WASH facilities	poor	Only one out of the four boreholes is functional
	Who provided the WASH Facilities in this community		Municipal Assembly  AngloGold mining company
<b>2.0</b>	<b>Project Initiation and Community Involvement</b>	<b>Score</b>	<b>Issues (Reasons)</b>
		<b>0.34</b>	
1.	Did you get the opportunity to participate in initial WASH project implementation meeting	3	Yes but not all community members were present
2.	Was community leadership involved in the process?	4	Community leaders were involved
3.	Where you part of the discussions in selecting project site/location	3.5	The community donated land

4.	Are you aware of the contract sum of any of the WASH facilities?	0	No information was provided on contract sum
5.	Does Municipal assembly provide information about contract sum of WASH project?	0	Don't know
6	Is the design of WASH facilities disability friendly?	3	the solar pipe is disability friendly
7.	Did you get the opportunity to suggest the design or specification?	3	The design was shown to us
8	Did you have the opportunity to understand the Terms of Reference	1	We are aware of our responsibilities on the WASH facilities
9.	Did you get information about the duration of the project?	4	information was given
<b>3.0</b>	<b>Water Access</b> (How will you score the following with respect to your community)	<b>0.6</b>	
10.	Water Quality ( <i>Colour, Taste, etc.</i> )	1	The colour is good but taste is bad.
11.	Access to the Facility	4	Everyone can access the facility at anytime
12.	Design of the Facility ( <i>Disability friendly</i> )	4	It is disability friendly
13.	Distance to the Facility	4	Both toilet and boreholes are located within the community
14.	Population of the community per ratio to facility	2.5	The community has 4-boreholes but only one is functioning making it insufficient
15.	Regularity of Water flow ( <i>Daily, Weekly, Monthly</i> )	4	The water flows every day/week/month
16.	Willingness to pay for Water ( <i>free will and not by force</i> )	1.5	Some will pay and others will not.
<b>4.0</b>	<b>Sanitation and Hygiene</b> (How will you score the following with respect to your community)	<b>0.16</b>	
<b>4.1</b>	<b>Sanitation</b>	<b>0.14</b>	
17	Disposal of Refuse at designated areas for Solid waste	0	
18.	Disposal of Refuse at designated areas for Liquid waste	0	
19	Waste separation at household level (Solid Waste, liquid)	0	
20	Disposal of both solid and liquid waste	0	
21	Availability of Household latrines	1	
22	Availability of public toilet facilities	4	The community has one public toilet
23	Affordability of Public toilet Facilities	0	It is free
<b>4.2</b>	<b>Hygiene</b>	<b>0.2</b>	

24	Washing hands with soap after visiting toilets	1	We wash hands with only water but not with soap
25	Washing of hands with soap and water at household level before eating	0.5	Only few people wash hands with soap
26	Washing hands with soap and water after returning from farms	0	We don't wash hands from farm
27	How clean is the surroundings of WASH facilities ( water point and toilet facilities)	2.5	The surroundings are okay for the boreholes and poor for the toilet
<b>5.0</b>	<b>Water Resources Management</b>	<b>0.07</b>	
28	Farming with chemicals along river bodies	1.5	Some community members farm along rivers with chemicals
29.	Cutting of trees along river bodies	0	We cut trees around rivers
30.	Does the community have a way of maintaining resources	0	No bye laws to protect the water
31.	Refuse disposal around rivers	0	Our refuse dump is near a river
<b>6.0</b>	<b>General Information about WASH budget</b>	<b>0.16</b>	
32	Did the community support in putting up the WASH facility	4	The community provided land
33	Do you have information about WASH Financing	0	No idea
34.	How involved are communities in determining WASH budget	0	No idea
35	Access of WASH budget by communities (through Assembly reps	0	No idea
36.	Availability of information for WASH budget	0	Information not available to us
<b>7.0</b>	<b>Management of WASH facilities at Community level</b>	<b>0.43</b>	
	<b>Management of WASH facilities</b>		
37.	Are the Water and Sanitation committee members in this community trained to manage WASH issues?	2	They had no idea
38	Was the community involved in the selection of WASTSAN committee members?	3	Men scored 3, women scored 0 because they were not involved
39	Are you satisfied with the management of WASH facilities in this community?	1	Community members don't support the committee
40	How will you score the mechanism put in place to collect revenue from WASH facilities?	1.5	The community recently started collecting for WASH facilities
41	Are you satisfied with the management of the revenue generated?	1.5	Men scored 3, women scored 0.
42	Number of Boreholes accounted for	2.5	One out of 4 boreholes is working
43.	Repairing of Boreholes at the community level	2	Boreholes are in bad shape

44	How is WATSAN Committee relationship with the Assembly	2	there was a relationship
45	How will you assess the commitment of the WATSANs committee?	3.5	good
46	Is the WATSAN committee accountable to the assembly	3.5	They have just started
47	How effective is paid resources used by WATSAN committees in maintaining and sustaining of WASH facilities	3	The committee has been revived to work
48	Do you think there is transparency and accountability in management of funds generated from WASH facilities?	4	No reason

.....**Thank you**.....