

**Form 2- Monitoring Form (water points) (v. 4.0)**

**Question** **Response**

**Contact details**

1. Name of interviewee \_\_\_\_\_
2. Gender of Interviewee  
 Male \_\_\_\_\_  
 Female \_\_\_\_\_
3. Position of interviewee  
 Caretaker/operator \_\_\_\_\_  
 Member of WUC/WSC \_\_\_\_\_  
 Member of LC1 \_\_\_\_\_  
 Water User \_\_\_\_\_
4. Telephone contact of interviewee \_\_\_\_\_

**Water point details**

5. Take a photo of the water point \_\_\_\_\_
6. Is the water point currently functional?  
 Functional in use \_\_\_\_\_  
 Functional and not in use \_\_\_\_\_  
 Non-Functional \_\_\_\_\_  
 Decommissioned \_\_\_\_\_

**Only answer if you responded Functional in use|Functional and not in use|Non-Functional to Q6**

7. Type of water point  
 Deep borehole \_\_\_\_\_  
 Shallow well \_\_\_\_\_  
 Protected spring \_\_\_\_\_  
 Public Tapstand \_\_\_\_\_  
 Kiosk \_\_\_\_\_  
 Rainwater Harvesting Tank \_\_\_\_\_

**Only answer if you responded Deep borehole|Shallow well to Q7**

8. Type of lifting device  
 Handpump \_\_\_\_\_  
 Rope pump \_\_\_\_\_  
 Motorised pump \_\_\_\_\_  
 Manual lifting with ropes \_\_\_\_\_

**Only answer if you responded Handpump|Rope pump|Motorised pump to Q8**

9. What is the make of the pump?  
 AfriDev \_\_\_\_\_  
 India Mark \_\_\_\_\_  
 Nira Pump \_\_\_\_\_  
 Otara \_\_\_\_\_

**Only answer if you responded Handpump to Q8**

10. What is the type of pump?  
 U2 \_\_\_\_\_  
 U3 \_\_\_\_\_  
 U3Modified \_\_\_\_\_  
 U3 GS \_\_\_\_\_

**Only answer if you responded Deep borehole|Shallow well|Protected spring to Q7**

11. What is the pipe material?  
 GI \_\_\_\_\_  
 PVC \_\_\_\_\_  
 Stainless Steel \_\_\_\_\_  
 HDP \_\_\_\_\_  
 Unknown \_\_\_\_\_

**Functionality**

**Only answer if you responded Non-Functional to Q6**

12. Main cause of non-functionality

Dry or low yielding source \_\_\_\_\_  
Technical failure - breakdown of handpump \_\_\_\_\_  
Technical failure - Taps broken \_\_\_\_\_  
Technical failure - other \_\_\_\_\_  
Unknown \_\_\_\_\_

**Only answer if you responded Functional and not in use to Q6**

13. Reasons why the functional water point is not

poor water quality \_\_\_\_\_  
technical problem \_\_\_\_\_  
poorly located or inaccessible \_\_\_\_\_  
better alternative sources are nearby \_\_\_\_\_  
difficult to use \_\_\_\_\_

**Only answer if you responded Functional in use|Functional and not in use to Q6**

14. Please rate the level of functionality

Fully functioning at 100% \_\_\_\_\_  
Partially functioning - works with some issues/difficult \_\_\_\_\_  
Barely functioning \_\_\_\_\_

**Only answer if you responded Non-Functional to Q6**

15. Can the water point be brought back into

Yes \_\_\_\_\_  
No \_\_\_\_\_  
Unknown \_\_\_\_\_

**Only answer if you responded No to Q15**

16. Can the water point be rehabilitated to bring

Yes \_\_\_\_\_  
No \_\_\_\_\_  
Unknown \_\_\_\_\_

**Only answer if you responded Non-Functional to Q6**

17. Specify the nature of the technical

\_\_\_\_\_

**Only answer if you responded Non Functional to Q6**

18. Duration of the current non-functionality (how

1 to 5 days \_\_\_\_\_  
6-10 days \_\_\_\_\_  
11-20 days \_\_\_\_\_  
more than 20 days but less than one year \_\_\_\_\_  
more than one year \_\_\_\_\_

**Only answer if you responded Functional in use|Functional and not in use|Non-Functional to Q6**

19. Is this a seasonal water point that commonly

Yes \_\_\_\_\_  
No \_\_\_\_\_

**Only answer if you responded Functional|Partially Functional to Q6**

20. Does the colour of the water change

Yes \_\_\_\_\_  
No \_\_\_\_\_  
Unknown \_\_\_\_\_

**Only answer if you responded Functional in use|Functional and not in use|Non-Functional to Q6**

21. How many days in total was the water facility

It was never broken down \_\_\_\_\_  
About 1 week in total \_\_\_\_\_  
About 1 - 3 weeks in total \_\_\_\_\_  
More than 3 weeks total \_\_\_\_\_

**Only answer if you responded Functional in use|Functional and not in use to Q6**

22. How many hours per day is it possible to

more than 8 \_\_\_\_\_  
8-16 hours \_\_\_\_\_  
more than 16 hours \_\_\_\_\_

**Only answer if you responded Functional in use|Functional and not in use to Q6**

23. How many minutes does it take to fill a 20

less than 1 minutes \_\_\_\_\_  
1-3 minutes \_\_\_\_\_  
more than 3 minutes \_\_\_\_\_

**Only answer if you responded Public Tapstand to Q7**

24. Is there a water meter at the water point /

Yes \_\_\_\_\_  
No \_\_\_\_\_

**Only answer if you responded Yes to Q24**

25. Is the water meter functioning?

Yes \_\_\_\_\_  
No \_\_\_\_\_

**Condition and use of assets**

**Only answer if you responded Deep borehole|Shallow well|Public Tapstand to Q7**

26. Physical state of the Apron

Excellent \_\_\_\_\_  
Good \_\_\_\_\_  
Fair (moderate) \_\_\_\_\_  
Poor \_\_\_\_\_  
Very poor \_\_\_\_\_

**Only answer if you responded Deep borehole|Shallow well to Q7**

27. Physical state of the pedestal

Excellent \_\_\_\_\_  
Good \_\_\_\_\_  
Fair (moderate) \_\_\_\_\_  
Poor \_\_\_\_\_  
Very Poor \_\_\_\_\_

**Only answer if you responded Protected spring|Public Tapstand|Kiosk to Q7**

28. Physical state of Tap/spouts

Excellent \_\_\_\_\_  
Good \_\_\_\_\_  
Fair (moderate) \_\_\_\_\_  
Poor \_\_\_\_\_  
Very poor \_\_\_\_\_

**Only answer if you responded Excellent|Good|Fair (moderate)|Poor|Very poor to Q28**

29. Status of how the tap/spout is currently being

Active - all are in use \_\_\_\_\_  
At least one tap/spout not in use - repair needed \_\_\_\_\_  
At least one tap/spout not in use - abandoned or

**responded Deep borehole|Shallow well|Protected spring|Public Tapstand|Kiosk|Rainwater Har**

30. Physical state of drainage channel and

Excellent \_\_\_\_\_  
Good \_\_\_\_\_  
Fair (moderate) \_\_\_\_\_  
Poor \_\_\_\_\_  
Very poor \_\_\_\_\_

**Only answer if you responded Deep borehole|Shallow well to Q7**

31. Physical state of the Pumphead

Excellent \_\_\_\_\_  
Good \_\_\_\_\_  
Fair (moderate) \_\_\_\_\_  
Poor \_\_\_\_\_  
Very poor \_\_\_\_\_

**Only answer if you responded Deep borehole|Shallow well to Q7**

32. Physical state of the handle

Excellent \_\_\_\_\_  
Good \_\_\_\_\_

Fair (moderate)\_\_\_\_\_

Poor\_\_\_\_\_

Very poor\_\_\_\_\_

**Only answer if you responded Protected spring to Q7**

33. Physical state of the retention wall

Excellent\_\_\_\_\_

Good\_\_\_\_\_

Fair (moderate)\_\_\_\_\_

Poor\_\_\_\_\_

Very poor\_\_\_\_\_

**Only answer if you responded Kiosk to Q7**

34. Physical state of the superstructure (building

Excellent\_\_\_\_\_

Good\_\_\_\_\_

Fair (moderate)\_\_\_\_\_

Poor\_\_\_\_\_

Very poor\_\_\_\_\_

**Only answer if you responded Kiosk to Q7**

35. Physical state of the plumbing works in the

Excellent\_\_\_\_\_

Good\_\_\_\_\_

Fair (moderate)\_\_\_\_\_

Poor\_\_\_\_\_

Very poor\_\_\_\_\_

**Only answer if you responded Rainwater Harvesting Tank to Q7**

36. How many rainwater harvesting tanks are \_\_\_\_\_

**Only answer if you responded Rainwater Harvesting Tank to Q7**

37. What is the total storage capacity of the \_\_\_\_\_

**Only answer if you responded Rainwater Harvesting Tank to Q7**

38. How many rainwater harvesting tanks are in \_\_\_\_\_

**Only answer if you responded Rainwater Harvesting Tank to Q7**

39. What is the total storage volume of the tanks \_\_\_\_\_

**Only answer if you responded Rainwater Harvesting Tank to Q7**

40. Physical state of the gutters

Excellent\_\_\_\_\_

Good\_\_\_\_\_

Fair (moderate)\_\_\_\_\_

Poor\_\_\_\_\_

Very poor\_\_\_\_\_

**Only answer if you responded Rainwater Harvesting Tank to Q7**

41. What is the status of the filtration system?

No filtration system exists\_\_\_\_\_

Present and in use\_\_\_\_\_

Present - not in use, repair needed\_\_\_\_\_

Present - not in use, not connected\_\_\_\_\_

**Only answer if you responded Present and in use|Present - not in use, repair needed|Present - not in use, not connected**

42. Physical state of the filtration system

Excellent\_\_\_\_\_

Good\_\_\_\_\_

Fair (moderate)\_\_\_\_\_

Poor\_\_\_\_\_

Very poor\_\_\_\_\_

**Only answer if you responded Rainwater Harvesting Tank to Q7**

43. Physical state of the MAIN tank

Excellent\_\_\_\_\_

Good\_\_\_\_\_

Fair (moderate)\_\_\_\_\_

Poor\_\_\_\_\_

Very poor\_\_\_\_\_

**Only answer if you responded Functional in use|Functional and not in use|Non-Functional to Q6**

44. Please explain any other observable \_\_\_\_\_

**Only answer if you responded Deep borehole|Shallow well to Q7**

45. Are there any components of the

Apron\_\_\_\_\_

Drainage channel\_\_\_\_\_

Handle\_\_\_\_\_

Pumphead\_\_\_\_\_

Spout\_\_\_\_\_

Pedestal\_\_\_\_\_

Rope pump\_\_\_\_\_

NONE\_\_\_\_\_

**Only answer if you responded Protected spring to Q7**

46. Are there any components of the protected

Retention wall\_\_\_\_\_

Landing and steps\_\_\_\_\_

Spouts/taps\_\_\_\_\_

Catchment protection or fence\_\_\_\_\_

NONE\_\_\_\_\_

**Only answer if you responded Public Tapstand to Q7**

47. Are there any components of the public

Apron\_\_\_\_\_

Drainage channel\_\_\_\_\_

Tap\_\_\_\_\_

Meters\_\_\_\_\_

NONE\_\_\_\_\_

**Only answer if you responded Kiosk to Q7**

48. Are there any components of the kiosk that

Superstructure (building and doors)\_\_\_\_\_

Plumbing works\_\_\_\_\_

Taps\_\_\_\_\_

Drainage channel\_\_\_\_\_

NONE\_\_\_\_\_

**Only answer if you responded Rainwater Harvesting Tank to Q7**

49. Are there any components of the rainwater

Gutters\_\_\_\_\_

Filtration system\_\_\_\_\_

Tank\_\_\_\_\_

Taps\_\_\_\_\_

Drainage channel\_\_\_\_\_

NONE\_\_\_\_\_

**Only answer if you responded Deep borehole|Shallow well|Public Tapstand|Kiosk to Q7**

50. Are there any potential sources of

Latrine nearby\_\_\_\_\_

Animal excreta nearby\_\_\_\_\_

Livelihood activity nearby (e.g. brickmaking)\_\_\_\_\_

Rubbish nearby\_\_\_\_\_

NONE - No contamination risk observed\_\_\_\_\_

**Only answer if you responded Protected spring to Q7**

51. Is the catchment protected and are there any

No fence\_\_\_\_\_

Animals at the catchment\_\_\_\_\_

Agriculture/cultivation at the catchment\_\_\_\_\_

Latrines nearby\_\_\_\_\_

Livelihood activities at the catchment (e.g. brickma

Clothes washing in the catchment\_\_\_\_\_

Children playing\_\_\_\_\_

NONE - No contamination risk observed \_\_\_\_\_

**Only answer if you responded Rainwater Harvesting Tank to Q7**

52. Are there any potential sources of

Visible contamination on roof catchment area (plastic gutter channels are collecting dirty water) \_\_\_\_\_  
entry points or openings to the tank are not properly sealed \_\_\_\_\_  
NONE - no contamination risks observed \_\_\_\_\_

**Management survey**

**Only answer if you responded Functional in use|Functional and not in use|Non-Functional to Q6**

53. Who is responsible for daily operation of the

Caretaker \_\_\_\_\_

Private operator \_\_\_\_\_

**Only answer if you responded Caretaker to Q53**

54. Is the caretaker paid or unpaid?

paid \_\_\_\_\_

unpaid \_\_\_\_\_

**Only answer if you responded Functional in use|Functional and not in use|Non-Functional to Q6**

55. Is there a WUC/WSC for this water point?

Yes \_\_\_\_\_

No \_\_\_\_\_

**Only answer if you responded Functional in use|Functional and not in use|Non-Functional to Q6**

56. Who is responsible for the overall

WUC/WSC \_\_\_\_\_

Midwestern Umbrella \_\_\_\_\_

NWSC \_\_\_\_\_

NGO \_\_\_\_\_

Private operator \_\_\_\_\_

Unknown \_\_\_\_\_

No management \_\_\_\_\_

**Only answer if you responded Yes to Q55**

57. Is the WUC/WSC currently active?

Yes \_\_\_\_\_

No \_\_\_\_\_

**Only answer if you responded WUC/WSC|Midwestern Umbrella|NWSC|NGO|Private operator|Unknown to Q55**

58. In the last year, has the

Yes \_\_\_\_\_

No \_\_\_\_\_

Unknown \_\_\_\_\_

**Only answer if you responded Yes to Q55**

59. In the last year, has the WUC/WSC received

yes \_\_\_\_\_

no \_\_\_\_\_

Unknown \_\_\_\_\_

**Only answer if you responded Yes to Q55**

60. Number of members of the WUC/WSC \_\_\_\_\_

**Only answer if you responded Yes to Q55**

61. Number of Active members on the WUC/WSC \_\_\_\_\_

**Only answer if you responded Yes to Q55**

62. Number of women on the WUC/WSC \_\_\_\_\_

**Only answer if you responded Yes to Q55**

63. Number of women in key positions on the \_\_\_\_\_

**Only answer if you responded Yes to Q55**

64. Is the WUC/WSC a member of the Sub

Yes \_\_\_\_\_

No \_\_\_\_\_

Unknown \_\_\_\_\_

**Only answer if you responded Functional in use to Q6**

65. Estimate the number of households who use

less than 25 \_\_\_\_\_

25-50 \_\_\_\_\_

50-100 \_\_\_\_\_

more than 100 \_\_\_\_\_

**Only answer if you responded Functional in use|Functional and not in use to Q6**

66. What is the main purpose for which people

Drinking water \_\_\_\_\_

water for other household and domestic use \_\_\_\_\_

washing cars / motorcycles \_\_\_\_\_

Agriculture (crops or animals) \_\_\_\_\_

Institutional use (school or healthcare facility) \_\_\_\_\_

**Only answer if you responded Functional in use|Functional and not in use|Non-Functional to Q6**

67. Is water used by vendors/collected to sell

Never \_\_\_\_\_

Rarely \_\_\_\_\_

Sometimes \_\_\_\_\_

Often \_\_\_\_\_

**Only answer if you responded Functional in use|Functional and not in use to Q6**

68. Do users pay for water?

Yes \_\_\_\_\_

No \_\_\_\_\_

users contribute fees only when repair is needed \_\_\_\_\_

**Only answer if you responded users contribute fees only when repair is needed to Q68**

69. How much is typically collected from each \_\_\_\_\_

**Only answer if you responded Yes to Q68**

70. Type of tariff system

fixed tariff per month \_\_\_\_\_

fixed tariff per year \_\_\_\_\_

Tariff per 20 L jerry can \_\_\_\_\_

Tariff per institution (schools, health centres, etc) \_\_\_\_\_

**Only answer if you responded fixed tariff per month to Q70**

71. What is the monthly tariff? \_\_\_\_\_

**Only answer if you responded fixed tariff per year to Q70**

72. What is the annual tariff? \_\_\_\_\_

**Only answer if you responded Tariff per 20 L jerry can to Q70**

73. What is the tariff per 20L jerry can? \_\_\_\_\_

**Only answer if you responded Yes|Sometimes or only for repairs to Q68**

74. Percentage of community members who \_\_\_\_\_

**Only answer if you responded Yes|Sometimes or only for repairs to Q68**

75. Are there any families or people in the village

Yes \_\_\_\_\_

No \_\_\_\_\_

**Only answer if you responded Tariff per institution (schools, health centres, etc) to Q70**

76. What is the institutional tariff? \_\_\_\_\_

**Only answer if you responded Tariff per institution (schools, health centres, etc) to Q70**

77. Number of institutions using the water source \_\_\_\_\_

**Only answer if you responded Tariff per institution (schools, health centres, etc) to Q70**

78. Number of institutions using the water source \_\_\_\_\_

**Only answer if you responded Yes|Sometimes to Q68**

79. Does the WUC/WSC/operator keep records of

Yes \_\_\_\_\_

No \_\_\_\_\_

Unknown \_\_\_\_\_

**Only answer if you responded Yes|Sometimes to Q68**

80. Does the WUC/WSC/operator keep financial

Yes \_\_\_\_\_

No \_\_\_\_\_

**Only answer if you responded Yes to Q55**

81. Does the WUC/WSC keep financial records

Yes \_\_\_\_\_

No \_\_\_\_\_

**Only answer if you responded Yes to Q55**

82. Does the WUC/WSC have a bank account?

Yes \_\_\_\_\_

No \_\_\_\_\_

Unknown \_\_\_\_\_

**Only answer if you responded Functional in use|Functional and not in use to Q6**

83. When were the last water quality tests done?

During construction of the water source \_\_\_\_\_

Less than 3 months ago \_\_\_\_\_

3 months to 1 year ago \_\_\_\_\_

1 to 5 years ago \_\_\_\_\_

Never \_\_\_\_\_

Unknown \_\_\_\_\_

**Only answer if you responded Midwestern Umbrella|NWSC|NGO|Private operator to Q56**

84. Does the operator keep financial records on

Yes \_\_\_\_\_

No \_\_\_\_\_

**Only answer if you responded Yes to Q55**

85. Has the WUC/WSC received any support or

Yes \_\_\_\_\_

No \_\_\_\_\_

Unknown \_\_\_\_\_

**Only answer if you responded Functional in use|Functional and not in use to Q6**

86. Is there concern about potential

Contamination from animals or human feces (e.g. l

Contamination from pesticides or herbicides (agricu

Contamination from soil or metals \_\_\_\_\_

Contamination from industry or chemicals \_\_\_\_\_

No concern- water is clean \_\_\_\_\_

**Only answer if you responded Functional in use|Functional and not in use to Q6**

87. Are there any concerns about the COLOUR

Always - problems with colour \_\_\_\_\_

Sometimes \_\_\_\_\_

Never \_\_\_\_\_

**Only answer if you responded Functional in use|Functional and not in use to Q6**

88. Are there any concerns about the

Always - problems with odour \_\_\_\_\_

Sometimes \_\_\_\_\_

Never \_\_\_\_\_

**Only answer if you responded Functional in use|Functional and not in use to Q6**

89. Are there any concerns about the TASTE of

Always - Problems with Taste \_\_\_\_\_

Sometimes \_\_\_\_\_

Rarely \_\_\_\_\_

**Only answer if you responded Functional in use|Functional and not in use to Q6**

90. Please any other concern about water quality \_\_\_\_\_





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ulties\_\_\_\_\_

\_\_\_\_\_ never used \_\_\_\_\_



-

king)\_\_\_\_\_

nts, dirt, excreta)\_\_\_\_\_

rly covered\_\_\_\_\_

—

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—

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atrines or OD)\_\_\_\_\_

ulture)\_\_\_\_\_