service authority and support (v. 1.0)

Question	Response
	General
1. Name of the locality	
2. Name of the key contact	
Phono number key contact Phono number key contact	·
4. Phone number key contact	
5. Permission to use phone number of key contact?	Voc
contact:	Yes
	No
Staffine	y 2 monitoring
6. Is there a unit within the DWD responsible	g & monitoring
for WASH activities?	Yes
	No
Only answer if yo	ou responded Yes to Q6
7. How many people are in the WASH unit	
• • •	ou responded Yes to Q6
8. Are there clear lines of coordination and	ra responded res to de
	Yes
	No
Only answer if yo	ou responded Yes to Q6
9. Is the unit sufficiently resourced in order	
•	yes
	no
10. Does the unit receive adequate technical	
support from CWSA regional office?	Yes- at least twice a year
	Yes- at least once a year
	No- or less often than once a year_
11. What was the date of the last visit from	<u></u>
12. Does the MMDA have access to asset	
data on all water facilities in the district?	Yes- data on all facilities
	Yes- but the data is not up-tp-date_
	No
13. Is data on operation and maintenance of	of
water systems collected?	Yes
	Some
	No
	esponded Yes Some to Q13
14. Does the DWD send data on operation	
	Yes
	Some
2.1	No
	esponded Yes Some to Q14
15. On quarterly basis?	V
	Yes
	Occasionally
16. Is data on water assets (facilities) and	No
16. Is data on water assets (facilities) and O&M used for district and regional planning	1? Voc
Cam about for albuffor and regional planning	
	No
DWeD o E	inancos & Bylavis
17. Is there a District Water and Sanitation	inances & Bylaws
Plan?	Ves
	Yes No
	110

Only answer if you responded Yes to Q17

18. Was the DWSP developed with intensive	/e
	Yes
	No
Only answer if yo	ou responded Yes to Q17
19. Was the DWSP prepared in line with the	
19. Was the DWSF prepared in line with the	
	Yes
	No
Only answer if yo	ou responded Yes to Q17
20. Has the DWSP been incorporated in the	e
·	Yes
Only 2000 # 500	No
	ou responded Yes to Q17
21. Is the DWSP used to guide	
	Yes
	No
22. Is there evidence of budget allocation for	
WASH activities?	Yes
	No
	ou responded Yes to Q22
23. What was the budget ALLOCATED to	
24. Is there evidence of budget disburseme	ent
for WASH activities over the last year?	Yes
	No
Only answer if yo	ou responded Yes to Q24
25. What was the budget disbursed on WA	
26. Do by-laws for WSMTs exist in the distr	
which have been published and gazetted?	Yes
	No
Only answer if vo	No
Only answer if you 27. Are by-laws revised at least every 2	No ou responded Yes to Q26
	No ou responded Yes to Q26 Yes
27. Are by-laws revised at least every 2	No ou responded Yes to Q26 Yes No
27. Are by-laws revised at least every 2 Only answer if yo	No ou responded Yes to Q26 Yes
27. Are by-laws revised at least every 2	No ou responded Yes to Q26 Yes No
27. Are by-laws revised at least every 2 Only answer if yo	No ou responded Yes to Q26 Yes No ou responded Yes to Q26
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27. Are by-laws revised at least every 2 Only answer if yo	No ou responded Yes to Q26 Yes No ou responded Yes to Q26
27. Are by-laws revised at least every 2 Only answer if you 28. Are by-laws enforced?	No ou responded Yes to Q26 Yes No ou responded Yes to Q26 Yes No No
27. Are by-laws revised at least every 2 Only answer if you 28. Are by-laws enforced? CSC	No ou responded Yes to Q26 Yes No ou responded Yes to Q26 Yes
27. Are by-laws revised at least every 2 Only answer if you 28. Are by-laws enforced? CSO 29. How many NGOs are active in	No ou responded Yes to Q26 Yes No ou responded Yes to Q26 Yes No No
Only answer if you 28. Are by-laws enforced? CSC 29. How many NGOs are active in 30. How many NGOs inform the DA about	No ou responded Yes to Q26 Yes No ou responded Yes to Q26 Yes No No
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Only answer if you 28. Are by-laws enforced? CSC 29. How many NGOs are active in 30. How many NGOs inform the DA about 31. How many NGOs align their	No ou responded Yes to Q26 Yes No ou responded Yes to Q26 Yes No Os & MMDA
Only answer if you 28. Are by-laws enforced? CSC 29. How many NGOs are active in 30. How many NGOs align their 31. How many NGOs align their 32. Does the MMDA (through the DWD/DWST) ensure that all NGO activities	No ou responded Yes to Q26 Yes No ou responded Yes to Q26 Yes No Os & MMDA Always
Only answer if you 28. Are by-laws enforced? CSC 29. How many NGOs are active in 30. How many NGOs inform the DA about 31. How many NGOs align their 32. Does the MMDA (through the DWD/DWST) ensure that all NGO activities are in line with CWSA standards, norms and	No ou responded Yes to Q26 Yes No ou responded Yes to Q26 Yes No No Os & MMDA G Always Sometimes Sourcesponded Yes to Q26
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Only answer if you 28. Are by-laws enforced? CSC 29. How many NGOs are active in 30. How many NGOs align their 31. How many NGOs align their 32. Does the MMDA (through the DWD/DWST) ensure that all NGO activities are in line with CWSA standards, norms an guidelines (in terms of facilities and management arrangements)? 33. Does MMDA support communities with	No ou responded Yes to Q26 Yes No ou responded Yes to Q26 Yes No No Os & MMDA ad Sometimes Never
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Only answer if you 28. Are by-laws enforced? CSC 29. How many NGOs are active in 30. How many NGOs align their 32. Does the MMDA (through the DWD/DWST) ensure that all NGO activities are in line with CWSA standards, norms an guidelines (in terms of facilities and management arrangements)? 33. Does MMDA support communities with replacement of handpumps and redevelopment of boreholes? Only answer if you 34. Are MMDAs able to meet the demand	No ou responded Yes to Q26 Yes No Ou responded Yes to Q26 Yes No No Os & MMDA Sometimes Never Yes No Ou responded Yes to Q33 Yes No Ou responded Yes to Q33

Direct support

36. How many small community (handpump) WSMTs have been visited over the course of last year and have been monitored in terms of financial, technical and administrative performance?	All WSMTs- at least 4 times a year All WSMTs- at least once a year At least half of WSMTs- at least once a year Less than half of WSMTs- at least once a year
37. How many small town(piped scheme) WSMTs have been visited over the course of last year and have been monitored in terms of financial, technical and administrative performance?	All WSMTs- at least 4 times a year All WSMTs- at least once a year At least half of WSMTs- at least once a year Less than half of WSMTs- at least once a year None
38. How many request for major repairs,39. Over the last year, for how many	