

service authority and support (v. 1.0)

Question **Response**

General

- 1. Name of the locality _____
- 2. Name of the key contact _____
- 3. Position key contact _____
- 4. Phone number key contact _____
- 5. Permission to use phone number of key contact?
Yes _____
No _____

Staffing & monitoring

- 6. Is there a unit within the DWD responsible for WASH activities?
Yes _____
No _____

Only answer if you responded Yes to Q6

- 7. How many people are in the WASH unit of _____

Only answer if you responded Yes to Q6

- 8. Are there clear lines of coordination and
Yes _____
No _____

Only answer if you responded Yes to Q6

- 9. Is the unit sufficiently resourced in order to
yes _____
no _____

- 10. Does the unit receive adequate technical support from CWSA regional office?
Yes- at least twice a year _____
Yes- at least once a year _____
No- or less often than once a year _____

- 11. What was the date of the last visit from _____

- 12. Does the MMDA have access to asset data on all water facilities in the district?
Yes- data on all facilities _____
Yes- but the data is not up-to-date _____
No _____

- 13. Is data on operation and maintenance of water systems collected?
Yes _____
Some _____
No _____

Only answer if you responded Yes|Some to Q13

- 14. Does the DWD send data on operation
Yes _____
Some _____
No _____

Only answer if you responded Yes|Some to Q14

- 15. On quarterly basis?
Yes _____
Occasionally _____
No _____

- 16. Is data on water assets (facilities) and O&M used for district and regional planning?
Yes _____
No _____

DWSP & Finances & Bylaws

- 17. Is there a District Water and Sanitation Plan?
Yes _____
No _____

Only answer if you responded Yes to Q17

18. Was the DWSP developed with intensive

Yes _____

No _____

Only answer if you responded Yes to Q17

19. Was the DWSP prepared in line with the

Yes _____

No _____

Only answer if you responded Yes to Q17

20. Has the DWSP been incorporated in the

Yes _____

No _____

Only answer if you responded Yes to Q17

21. Is the DWSP used to guide

Yes _____

No _____

22. Is there evidence of budget allocation for WASH activities?

Yes _____

No _____

Only answer if you responded Yes to Q22

23. What was the budget ALLOCATED to _____

24. Is there evidence of budget disbursement for WASH activities over the last year?

Yes _____

No _____

Only answer if you responded Yes to Q24

25. What was the budget disbursed on WASH _____

26. Do by-laws for WSMTs exist in the district, which have been published and gazetted?

Yes _____

No _____

Only answer if you responded Yes to Q26

27. Are by-laws revised at least every 2

Yes _____

No _____

Only answer if you responded Yes to Q26

28. Are by-laws enforced?

Yes _____

No _____

CSOs & MMDA

29. How many NGOs are active in _____

30. How many NGOs inform the DA about _____

31. How many NGOs align their _____

32. Does the MMDA (through the DWD/DWST) ensure that all NGO activities are in line with CWSA standards, norms and guidelines (in terms of facilities and management arrangements)?

Always _____

Sometimes _____

Never _____

33. Does MMDA support communities with replacement of handpumps and redevelopment of boreholes?

Yes _____

No _____

Only answer if you responded Yes to Q33

34. Are MMDAs able to meet the demand

Yes _____

No _____

35. Do MMDAs plan and budget for replacement of handpumps and redevelopment of boreholes?

Yes _____

No _____

Direct support

36. How many small community (handpump) WSMTs have been visited over the course of last year and have been monitored in terms of financial, technical and administrative performance?

- All WSMTs- at least 4 times a year _____
- All WSMTs- at least once a year _____
- At least half of WSMTs- at least once a year _____
- Less than half of WSMTs- at least once a year _____
- None _____

37. How many small town (piped scheme) WSMTs have been visited over the course of last year and have been monitored in terms of financial, technical and administrative performance?

- All WSMTs- at least 4 times a year _____
- All WSMTs- at least once a year _____
- At least half of WSMTs- at least once a year _____
- Less than half of WSMTs- at least once a year _____
- None _____

38. How many request for major repairs,

39. Over the last year, for how many
